Item 7 – Seniors Housing Transition TCHC October 7, 2021 Board Meeting

Report #:TCHC:2021-66

Attachment # 2 – Joint Project Summary and Roadmap

Toronto Seniors Housing Corporation Transition

Joint Project Summary and Roadmap

August 13, 2021



Tenants First: Transition to TSHC

- As part of Tenants First, the City of Toronto, TCHC and Toronto Seniors Housing Corporation are working collaboratively to transition the operational responsibility of the 83 Seniors Housing Unit (SHU) buildings from TCHC to TSHC, including staffing.
- The 83 seniors building remain with TCHC until the transition point and the project team will monitor the implementation of the Integrated Service Model (ISM) for the 83 buildings, expected to be completed in all four regions in mid-2022.

Joint Project Governance Structure

- This structure is meant to support joint project work, and to ensure that staff from both corporations can benefit from advice and support from an executive advisory group made up of the City Manager and the CEOs of TCHC and TSHC.
- It is important to note, TCHC and TSHC will engage in negotiations between themselves, and that each individual corporation's project team is accountable to their respective executive teams and Boards.

City of Toronto

- Coordinate and guide the implementation of the joint transition project in collaboration with the work of TCHC and TSHC
- Oversee implementation of ISM alongside transition project deliverables

Toronto Community Housing Corp. (TCHC)

- Develop and execute service and leasing agreements with TSHC
- Management of labour relations and engagement with labour partners
- Planning and implementation of transition logistics with TSHC

Toronto Seniors Housing Corp. (TSHC)

- Develop and execute service agreements and leasing agreements with TCHC
- Management of labour relations and engagement with labour partners
- Planning and implementation of transition logistics with TCHC

Joint Project Roadmap

Partners

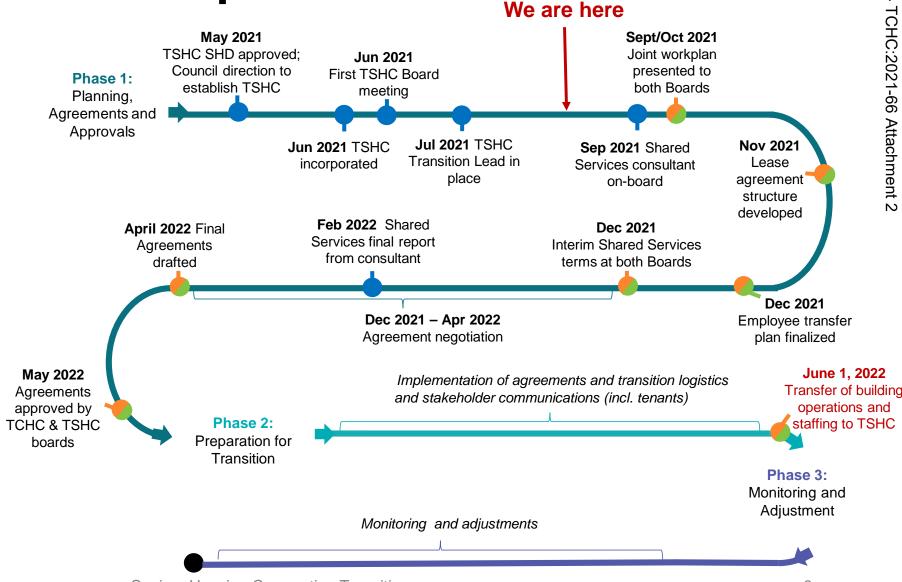
- City of Toronto
- Toronto Community Housing Corp.
- Toronto Seniors Housing Corp.

Focus Areas

- Governance & Legal
- Labour Relations (LR)
- Service Agreements
- **Transition Logistics**
- Integrated Service Model

Key Stakeholders

- Tenants
- Labour Partners
- **Employees**
- Elected representatives (municipal)
- Health partners and community organizations





Joint Project Governance Structure

Joint Executive Advisory Group

TSHC Executive Advisory Committee includes representatives and staff resources from:

- City of Toronto
- Housing Secretariat
- Senior Services and Long-Term Care (SSLTC)
- Toronto Community Housing Corporation (TCHC)
- Toronto Seniors Housing Corporation (TSHC)
- Shelter Support and Housing Administration (SSHA)

Organization
Specific Project
Teams

- City Steering Committee
- TCHC Executive Steering Committee (which receives reporting in from TCHC internal working groups – next slide)
- Toronto Seniors Housing Corporation

Joint Project Working Group

Joint Area Specific Working Groups

Project Working Group made up of:

- City of Toronto
- SSHA
- SSLTC
- City Manager's Officer
- TCHC
- TSHC

Working Groups:

- Shared Services Review
- Labour Relations
- Communications
- Integrated Service Model Implementation
- Integrated Service Model Health Partnerships (ISM Strategy Table)



TCHC Internal Working Group Structure

