Deputation - Veronika Hering Item 10A - Review of CSAC Charter TCHC Public Board Meeting - July 28, 2022

From: .ca [mailto: Sent: Thursday, July 28, 2022 11:20 AM To:

Subject: tenant engagement flaws

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Hi board members.

I support the 2<sup>nd</sup> deputation completely. She is going through the same thing as me and other tenants.

The onbudsman is based on the FALSE reports told by staff. Staff cover up and thier investaged is bias.

This is a big problem and can not wait 2 years for and answer and so does the human rights commission.

Complete lies by staff label tenants and make their lives misrable.

The Board has to investigate the false complains made by committee members that are not fairly elected.

A while back a building committee was formed here under the table mostly bullies that live in the building and one

Tchc staff member that lives in the building.

This group of people have been harrassing residents in the building and one file a false complaint to the police

That I assulted her. The police came on Friday July 15<sup>th</sup>, 2022. The knocked on my door and I had them come in.

They told me a tenant filed a complaint that I assulted her. I told them what happened and that I did not assult her.

They check the camera's a found that I did not assult her she was inside the building and I was outside the door to

The building and I was no where near her.

The called and told me what the camera's revealed. He talked to 6 other people and he said they told them the same Story I did. This has exsclated to false complaint to the animal control about my dog on 3 times all false.

This is public mischief and need to end. This stems form a false report put in by letter in my file put in by the former

Superindent. Another tenant had fake police offers come to her door at 3am in the morning. She asked for the id and

Told them she was calling the police to verfiy them.

They left and did not knock and any other doors. She called me and I told her to call the police station and find out if

The police was sent. She was told no car was sent to our address or her unit.

The same tenant got a call from the tenant service co-ordinator that a report was put in that she has more people living

In her unit. The co-ordinator told her she does not think it is true, but she has to check it out.

Security has to be in attendence in all community meetings.

Action is needed now.

## Tenants rights, voice must be heard not ignored.

Thanks Veronika Hering

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