Item 5 - Update on the Confronting Anti-Black Racism Strategy

TCHC Public Board Meeting - July 22, 2021

Report #: TCHC:2021-50

Attachment 2

Confronting Anti-Black Racism Action Plan

Toronto Community Housing

15 July 2021





Process Update

CABR Strategy Board Approval

Feb 2021

Approval of Centre Staffing Model

June 2021

Action Plan Update

Jul 2021













Divisions Identify Actions

May – June 2021

Staff and Tenant Session

June 28 & 29 2021

Centre
Opening
Sept
2021

Confronting ABR APPROACH

The Centre

responsible for overseeing the implementation of the organization's CABR Strategy

CABR Action Plan

Specific programs and activities completed by TCHC that will enhance the experiences of Black tenants and staff



Action Plan Overview

- Divisions across TCHC worked to identify actions to respond to and advance the approved CABR Strategy
- 43 actions were identified for implementation over the next three years
- Six (6) key actions were identified including:
 - Establishing the Centre
 - Staff and tenant training
 - Collection of race data
 - Social Procurement strategy
 - Improved access to amenity spaces
 - Diversity and Inclusion Strategy



Example Staff and Tenant Actions

TENANTS

Employment opportunities

- Improved amenity spaces
- Community Safety Unit Initiatives (Cadet Program, body worn cameras feasibility study)
- Black tenant communication and engagement around key programs and services

STAFF

- Staff Training
- Workforce Diversity Survey
- Employee Family Assistance Program
- Performance Management
 Program

TCHC:2021

Attachment 2

Increase Black tenant

satisfaction

- Increased staff access to Black health and wellness vendors
- 500 current or former Black tenants employed directly by TCHC or partners
- Increased value of Tenant Benefits

LOGIC MODEL

Opportunity

We can enhance our service quality to Black tenants, while supporting our Black staff.

Inputs

- Centre for Advancing the Interest of Black **Tenants**
- Core Centre staff
- Divisional staff

Governance & Accountability

Actions

Quality Improvement

IT Improvement Project

Policy or Procedure Review or Change

> Communications & Marketing

> > **NEW Program**

Training

Beneficiaries

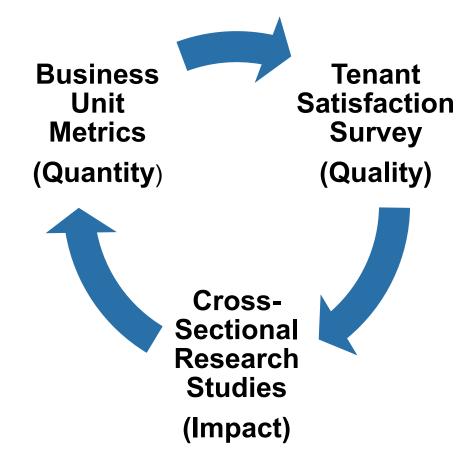
- Black tenants
- All tenants
- Black staff
- All staff

Outcomes

- Decent and fair housing
- Meaningful economic investment
- Healthy children, youth and families
- Access to culturally responsive health and mental health services Confronting Anti-Back Scism Strategy
- Community centered safety and wellness
- Divesting from police culture
- Uplifting social support networks
- Addressing anti-Black racism and cultural



Evaluation, Monitoring, & Measurement





Race-Based Data Collection

- Opportunities were identified to collect workforce and tenant disaggregated data:
 - 1. Tenant Satisfaction Survey
 - 2. Workforce Survey
 - 3. Lease Signing Volunteer Self-Identification Form
 - 4. Rental Review Volunteer Self-Identification Form
- Considerations: data equity, transparent disclosure, data safeguards, alignment with TCHC's existing and planned systems, training, and employee and tenant engagement
- A inter-Divisional project team will be assembled to lead the work on race-based data collection, analysis, and reporting



Next Steps

- Implementation updates will be brought back to Board in Q4, 2021, and semi-annually thereafter
- TCHC will complete the process of hiring all Centre staff by the end of Q4, 2021