



Tenant & Community Services Committee

931 Yonge Street
Toronto M4W 2H2

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The Tenant & Community Services Committee of Toronto Community Housing Corporation met on February 15, 2011, in the Main Floor Conference Room, 931 Yonge Street, commencing at 9:38 am.

Committee	Ms. Michelle Joseph, Chair	Regrets	Ms. Zahra Dhanani
Directors	Ms. Catherine Wilkinson		Mr. David Mitchell
present:	Councillor F. Nunziata		

Also present: Mr. Deborah Simon, Chief Operating Officer
Mr. Chuck Dowdall, Director of Seniors and Family Houses
Ms. Nadia Gouveia, Coordinator, Social Investment Fund
Ms. Martha Smith, Director Program Services

Ms. Michelle Joseph, the Chair, called the meeting to order and Mr. Kamba Ankunda served as recording secretary.

DECLARATION OF CONFLICT OF INTEREST

The Chair requested members of the Tenant & Community Services Committee to indicate any agenda item in which they had a conflict of interest, together with the nature of the interest. None were declared.

CONFIRMATION OF AGENDA

Motion carried **ON MOTION DULY MADE** by Councillor Frances Nunziata, seconded by Ms. Catherine Wilkinson, the Tenant & Community Services Committee unanimously approved the agenda with an amendment that allowed Item 2 to be presented first on the agenda.

MINUTES CONFIRMATION OF TENANT & COMMUNITY SERVICES COMMITTEE MINUTES – NOVEMBER 12, 2010

Motion carried **ON MOTION DULY MADE** by Ms. Catherine Wilkinson, seconded by Ms. Michelle Joseph, the Tenant & Community Services Committee adopted the above-captioned minutes and recommended they be forwarded to the Board of Directors for information.

ITEM 2 PRESENTATION – YOUTH FORUM UPDATE

The Tenant & Community Services Committee received a presentation from Youth representatives. The presentation highlighted a number of

opportunities that the youth have enjoyed under the program such as involvement in decision making, leadership and other extra curricular activities.

The Committee made the following requests:

- (1) a Community Health Organization Chart to give a picture/structure of who is involved in the community;
- (2) a dialogue between the Board of Directors and youth representatives; and
- (3) a list indicating the number of youth representatives and respective communities.

Motion carried **ON MOTION DULY MADE** by Ms Catherine Wilkinson, seconded by Councillor Nunziata, The Tenant & Community Services Committee received the presentation for information.

ITEM 1	2010 TENANT AND COMMUNITY SERVICES ACCOMPLISHMENTS	TCSC:2011- 01
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The Tenant & Community Services Committee had before it the above-captioned report (TCSC:2011-01) from the Chief Executive Officer.

Ms. Deborah Simon presented the above captioned report. She noted that the corporation was affected by two incidences that directly relate to the Committee: the death of Al Gosling and the Fire at 200 Wellesley. She noted the two incidences brought to light mental health issues and tenant services, which have been the major focus across the year.

The Committee recommended that the provincial elections coming up require stepping up voter education programs. They noted emphasis should be drawn to the single family households, indicating clearly what kind and level of involvement they should be engaged in.

Motion carried **ON MOTION DULY MADE** by Councillor Nunziata, seconded by Ms, Catherine Wilkinson, the Tenant and Community Services Committee received the report for information and recommended that the Board of Directors be invited to participate in the eviction prevention public consultations in a designated capacity as determined by staff.

ITEM 3	2010 TENANT FORUM REPORT	TCSC: 2011-02
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The Tenant & Community Services Committee had before it a copy of

the above-captioned report (TCSC:2011-02) from the Chief Executive Officer.

The Committee recommended that, in future, the planning of Tenants' Forum should make considerations for accessibility to include those with visual and hearing disabilities. The Committee also recommended that such a gathering should be used to conduct tenant surveys.

Motion carried **ON MOTION DULY MADE** by Ms Catherine Wilkinson, seconded by Councillor Nunziata, the Tenant & Community Services Committee received the report for information.

ITEM 4 2010 CURB APPEAL PROGRAM

TCSC: 2011-03

The Tenant & Community Services Committee had before it a copy of the above-captioned report (TCSC:2011-03) from the Chief Executive Officer.

The Committee recommended that tenants should be given an opportunity to identify areas for the curb appeal, and including Unit Managers, Superintendents, staff and representatives from the City be included on the Curb Appeal Committee. The Committee further requested staff to acknowledge receipt of curb appeal proposals.

The Committee recommended that where Business Improvement Areas (BIA) Committees exist, partnerships should be introduced with the City of Toronto including Councillors towards working together in the program. The Committee noted that most BIA's have funds for such programs and cost sharing will reduce risks. Considerations should also be made on whether to include accessible ramps to cater to those moving on wheel chairs.

Motion carried **ON MOTION DULY MADE** by Councillor Nunziata, seconded by Ms. Catherine Wilkinson, the Tenant & Community Services Committee received the report for information.

IN CAMERA PROCEEDINGS

Motion carried **ON MOTION DULY MADE** by Councillor Nunziata, seconded by Ms. Catherine Wilkinson, the Tenant & Community Services Committee resolved to meet *in camera* to consider items A and B.

PUBLIC PROCEEDINGS

Motion carried At 11:25 am, the Chair announced the resumption of the public proceedings and the public meeting reconvened at that time.

ON MOTION DULY MADE by Ms. Catherine Wilkinson, seconded by Councillor Nunziata, the Tenant & Community Services Committee ratified the actions authorized during the *in camera* meeting.

ADJOURNMENT

The meeting of the Tenant & Community Services Committee was adjourned at 11:25 a.m.

Secretary

Chair, Tenant & Community Services Committee