

Report on Business Arising from Public Meeting Minutes
TSC Action Item List

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
<p>1. TSC:2021-34</p> <p>May 4, 2021</p>	<p>Participatory Budgeting Program</p> <p>Prior to its reimplementation, Management to bring the plan for the program formerly known as participatory budgeting to the TSC for discussion, as well as information regarding the difference between traditional participatory budgeting and TCHC's program wherein tenants purchase community items from a catalogue.</p>	<p>In progress</p>	<p>To be brought back in advance of program being reintroduced</p>	<p>Acting Chief Operating Officer</p>
<p>2. Not applicable</p> <p>July 13, 2023</p>	<p>Business Arising from the Public Meeting Minutes and Action Items Update</p> <p>Management to report back regarding the possibility of providing site staff with access to CCTV viewing access and footage.</p>	<p>In progress</p>	<p>November 27, 2023</p>	<p>Acting Chief Operating Officer</p>

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<p>3. TSC:2023-32</p> <p>July 13, 2023</p>	<p>TCHC's Operational Performance Measures</p> <ol style="list-style-type: none"> 1. Management to work with the Chair of TSC to revise the report template of the Operational Performance Measures report. 2. The next iteration of the Operational Performance Measures report to include: <ul style="list-style-type: none"> • the costs associated with maintaining non-rentable vacant units; and • the breakdown of arrears by RGI, parking, market and commercial, including the number of households/tenants in arrears within each category and the number within those categories in repayment agreements. 3. Management to host a workshop with members of the TSC regarding TCHC's Arrears Collection Process and arrears trends. 	<p>In progress</p> <p>In progress</p> <p>In progress</p>	<p>Briefing note included in October 5, 2023 materials</p> <p>November 27, 2023</p> <p>TBD</p>	<p>Acting Chief Operating Officer</p> <p>Acting Chief Operating Officer</p> <p>Acting Chief Operating Officer</p>

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<p>4. TSC:2023-34</p> <p>July 13, 2023</p>	<p>Tenant Engagement Refresh Update</p> <p>The next iteration of the Tenant Engagement Refresh Update report to include details of possible avenues for engagement with unsuccessful applicants of the Tenant Advisory Committee.</p>	Complete	October 5, 2023 (Agenda item #8B; TSC:2023-42)	Acting Chief Operating Officer
<p>5. TSC:2023-35</p> <p>July 13, 2023</p>	<p>Update on Tenant Led Improvements in Basement Spaces</p> <p>Following consultation with the Housing Secretariat, management to report to the Board of Directors regarding the implications of proceeding with a pilot for tenant led improvements in basement spaces.</p>	In progress	October 26, 2023 Board of Directors meeting	Vice President, Facilities Management