



TENANT SERVICES COMMITTEE MEETING AGENDA PUBLIC SESSION

Date: March 28, 2023

Time: 9:45 am. – 11:55 a.m.

Location: Webex / Committee Room 1, City Hall, 100 Queen Street West

Agenda

Time	Description	Action	Pre-read	Presenter
Public Agenda				
9:45	1. Chair's Remarks	Information	Verbal Report	Chair
	2. Approval of Public Meeting Agenda	TSC Approval	Agenda	Chair
	3. Chair's Poll re: Conflict of Interest	Declaration	Agenda and Conflict of Interest Policy	Chair
	4. Confirmation of the Public Meeting Minutes of February 17, 2023	Information	Minutes 5 minutes	Chair
	5. Business Arising from the Public Meeting Minutes and Action Items Update	Information	Action Item List 5 minutes	Chair
	6. Office of the Commissioner of Housing Equity ("OCHE") Bi-Annual Update – July to December 2022	Information	TSC:2023-13 20 minutes	Interim Commissioner of Housing Equity

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Time	Description	Action	Pre-read	Presenter
	7. Annual Review of Community Safety Advisory Sub-Committee and Tenant Services Committee Charters	TSC & Board Approval	<u>TSC:2023-20</u> <i>5 minutes</i>	General Counsel & Corporate Secretary
	8. Community Safety Advisory Sub-Committee (“CSAC”) Chair’s Report	Information	Verbal Report <i>5 minutes</i>	Chair, Community Safety Advisory Sub-Committee
	a) 2023 Public Community Safety Advisory Sub-Committee Work Plan	TSC & Board Approval	<u>TSC:2023-14</u> <i>5 minutes</i>	General Counsel & Corporate Secretary
	b) Violence Reduction Program Update – Q3 & Q4 2022	Information	<u>TSC:2023-15</u> <i>10 minutes</i>	Acting Senior Director, Community Safety Unit & Acting Director, Programs and Partnerships
	9. Community Safety Unit 2022 Annual Report to the Toronto Police Services Board (“TPSB”)	Information	<u>TSC:2023-11</u> <i>20 minutes</i>	Acting Senior Director, Community Safety Unit
	10. Chief Operating Officer’s Reports			
	a) TCHC’s Operational Performance Measures	Information	<u>TSC:2023-16</u> <i>10 minutes</i>	Acting Chief Operating Officer
	b) Tenant Complaints Update	Information	<u>TSC:2023-17</u> <i>10 minutes</i>	Acting Chief Operating Officer
	c) Tenant Engagement Refresh Update	TSC & Board Approval	<u>TSC:2023-18</u> <i>20 minutes</i>	Acting Chief Operating Officer

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Time	Description	Action	Pre-read	Presenter
	d) 2022 Annual Unit Inspections Report	Information	TSC:2023-19 <i>15 minutes</i>	Acting Chief Operating Officer

TERMINATION