

Toronto Community
Housing Corporation
931 Yonge Street
Toronto, ON M4W 2H2



August 3, 2021

Dear TCHC tenant,

I am thrilled to join Toronto Community Housing as President and Chief Executive Officer. Changes are well underway to transform how the company delivers service to tenants, and I want to lead the company's continued progress in this and other areas.

My priority in the coming weeks is to listen and learn. I will be spending time at TCHC buildings, offices and the new Tenant Service Hubs so I can see our operations firsthand and meet with tenants and employees. I want to hear about your experiences, what's important to you and opportunities to build on the hard work that has already been done.

I'm struck by the responsibility that comes with being CEO of the largest social housing provider in Canada, particularly at this time as we begin to emerge from the COVID-19 pandemic. Our mission has never been clearer, we have a sound strategy to guide us and the commitment and passion of tenants, employees and partners to lead us forward.

I am really excited to start my new role and look forward to serving you.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jag Sharma'.

Jag Sharma
President and Chief Executive Officer
Toronto Community Housing