



Violence Reduction Program Update – Q3 & Q4 2022

Item 8B

March 28, 2023

Tenant Services Committee

Report: TSC:2023-15

To: Tenant Services Committee ("TSC")

From: Community Safety Advisory Sub-Committee ("CSAC")

Date: March 8, 2023

PURPOSE:

The purpose of this report is to provide an update on the progress and performance of the Violence Reduction Program for Q3 and Q4 2022 from both Programs and Partnership and the Community Safety Unit ("CSU").

RECOMMENDATIONS:

It is recommended that the TSC receive this report for information.

CSAC:

This report was received by the CSAC on March 8, 2023.

REASONS FOR RECOMMENDATIONS:

At its meeting of June 27, 2019, Toronto Community Housing's Board of Directors directed staff to operationalize the Violence Reduction Program ("VRP"). This report provides an update on activities and performance of the VRP.

BACKGROUND

The VRP is focused on improving safety and security for tenants. It is a response to the disproportionate violence on Toronto Community Housing

("TCHC") properties, which is rooted in poverty, addiction, mental health needs and street involvement in the TCHC tenant population.

Due to the complex nature of Dan Harrison and the ten identified high-needs communities, the VRP includes enhanced enforcement activity through dedicated, on-site Community Safety Unit ("CSU") presence, collaboration with the Toronto Police Service ("TPS"), as well as economic development and community and social supports in collaboration with the City of Toronto.

PROGRAMS AND PARTNERSHIPS VRP UPDATE:

Table 1: Summary of Q3 and Q4 Violence Reduction Initiatives

	Q3 2022	Q4 2022
East Region	<ul style="list-style-type: none"> • A community wide safety discussion hosted by Alexander Sterling Public School brought parents, administration and Toronto Police Service 43 division to learn about safety and wellbeing. • Visions of Science, a STEM camp for residents of Danzig, provided 20 children with an eight week camp. • A community-wide celebration of life was held in the Danzig community on the 10 year anniversary for the two youths. 	<ul style="list-style-type: none"> • Holiday pop-up events provided over 700 tenants with meals and gifts. • First-Aid, CPR courses and Women Self-Defence classes were held. • Crisis priority transfer application support was provided. • Raptors 905 Games and a community youth trip to Niagara Falls. • Referral and case management support to young people in conflict with the justice system. • Youth Job Connection Program was offered in partnership with ACCESS employment.

Q3 2022		Q4 2022	
		<ul style="list-style-type: none"> • Parent Book Club and Healing Circle in partnership with TDSB was offered. • Health Empowerment & Arts Leverage (“HEAL”) program was offered, a specialized arts-based program for Scarborough youth focused on youth resiliency and wellness. • The Intensive Case Management (“ICM”) pilot and mobile office framework have demonstrated success in the Danzig and Empringham communities. 	
Central	<ul style="list-style-type: none"> • Central VRP team supported the Regent Park Safety Network (“RPSN”) in the Social Development Plan (“SDP”) submission process of the 2022-2023 priorities for Regent Park. • Wanasah, a mental health agency, provided crucial mental health and crisis support for tenants in the Regent Park community. • Two backpack giveaway initiatives provided 300 families in Moss Park with backpacks and school supplies. • The Toronto Paramedic Services Community 	<ul style="list-style-type: none"> • Holiday gift drive serving the Wellesley and Bleeker communities provided over 600 tenants with meals and gifts. • 50 turkeys were donated by Toronto Police Service (“TPS”) and were given to families in the Moss Park community. • 25 youth were engaged in an eight-week Restorative Justice program in partnership with Nelson Mandela Public School. 	

	Q3 2022	Q4 2022
	<p>Paramedics Program provided over 95 tenants with wellness checks and referrals for additional health support in the Dan Harrison Complex (“DHC”) on a bi-weekly basis.</p>	
West	<ul style="list-style-type: none"> • Mental Health First Aid training was provided to 22 tenants in the Yorkwoods Community. • Over 200 residents were engaged at the Falstaff community barbeque. Outreach and promotion of a community safety meeting was conducted. • 15 young people from the Islington/St. Andrews and Mabelle communities were referred to Rise Above, a five-week group counselling program that a registered therapist facilitates. 	<ul style="list-style-type: none"> • VRP Open House Lobby Brunch was held at 2195 Jane Street as part of a series for tenants to re-engage with healthcare providers within close proximity. • In the Lawrence Heights community, a new safety and wellness program has been launched called Power Play. • ‘Stop the Bleed’ training sessions were offered for tenants. • The True Vision program supported youth to acquire employment, financial and educational supports tailored to their personal needs. • Increased support was provided from faith-based groups and agencies in the surrounding Mount Olive/Kipling area.

East Region

Community Engagement and Partnerships

The East VRP team has worked tirelessly to bridge support for tenants through various community initiatives and partnerships. Holiday events, including gift distribution, were a common theme throughout the VRP communities in Q4, with over 700 tenants receiving a meal and gifts through the generosity of various organizations, such as TPS and Humaniti. The holiday pop-up events enhanced the tenant experience.

Community partners, including but not limited to, Agincourt Community Services Association (“ACSA”), Neighbourlink, and the Fairview Toronto Public Library play an integral role in bridging programs for VRP communities. These programs include capacity-building initiatives such as first-aid/CPR courses and women’s self-defense classes, and saw participation from multiple communities in Q4.

The need for community healing and trauma support has been evident within the Danzig community in Q4. The VRP team worked to provide wraparound supports through initiatives and program referrals throughout the quarter.

A parent book club and healing circles were implemented in partnership with the Toronto District School Board (“TDSB”), and fostered a safe space for parents. While a group of young women from Danzig completed the Health Empowerment & Arts Leverage (“HEAL”) program, a specialized arts-based program for Scarborough youth focused on youth resiliency and wellness. The Intensive Case Management (“ICM”) pilot and mobile office framework have demonstrated success in the Danzig and Empringham communities. The ICM created inter-agency relationships, which strengthened the support provided to tenants.

Ongoing application support for crisis priority transfers has been provided to tenants following recent firearm discharge and shootings at Danzig in October and December 2022.

Youth Engagement

The team, in partnership with ACCESS Employment, has created a long-term Youth Job Connection program for young adults from 18 to 29 years old, connecting them to jobs and services. Youth residing in the Chester

Le, 415 Willowdale, Shaughnessy, and Sparroways communities are actively engaged through trips to Raptors 905 games and to Niagara Falls, and were connected to appropriate services provided by neighbouring agencies.

There is ongoing referral support and case management for young people in conflict with the justice system between the ages of 12-30 (closed and open custody), both at Danzig and Empringham, in partnership with the Ministry of Children, Community and Social Services.

Upcoming Initiatives

There are plans to retrofit existing Danzig and Empringham townhouse community spaces in Q1 and Q2 2023 with 20 laptop devices, game consoles and furniture. These spaces will provide tenants with safe and inclusive spaces to engage in trainings, workshops, tenant and/or agency-led initiatives.

Future plans include hosting food handler and Stop the Bleed trainings, a Danzig youth mural project, an Empringham basketball court mural project and drop-in activities with community partners and tenant-led groups.

Central Region

Community Engagement & Partnerships

The Central VRP team focused on implementing activities to support tenants with young families and adults experiencing isolation. The events were done in collaboration with CSU, Community Safety Advisors (“CSA”), Tenancy Management staff, the Tenant Resolution Office, Community Engagement staff and community stakeholders. Holiday gift drives served the Wellesley and Bleecker communities, with over 600 children and youth provided with a gift and/or meal. The VRP and Toronto Police Service (“TPS”) addressed food security issues in Moss Park with a turkey giveaway, providing 50 families with turkeys for the holidays. As well, temporary food support was provided to the Wellesley community, addressing tenant food security issues.

Ongoing work with the Toronto Paramedic Services Community Paramedicine Program continued to be available and well utilized at the Dan Harrison Complex bi-weekly. Part of the program includes wellness checks and tenant referrals for additional health support. The eight-week

Restorative Justice program in partnership with Nelson Mandela Public School successfully engaged 25 youth.

In Q4, there was an increase in the number of integrated team meetings held in Dan Harrison, Moss Park, 220 Oak Street, 110 River Street, and 200 Wellesley Street. These meetings saw the VRP team work collaboratively with internal and external stakeholders to address tenant service needs strategically. The central VRP team continues to participate in the Integrated Safety Coordination Team and Youth Worker Network Meeting, which strengthens inter-agency relationships for the crisis and community programming response to tenant needs. The central team has participated in meetings with tenant representatives of the Dan Harrison Complex community to discuss upcoming harm reduction and Alcoholic Anonymous programs coming to the community.

West Region

Community Engagement

Across the west VRP portfolio, safety and wellness initiatives were the main priority in Q4. The team led multiple well attended community meet and greets for tenants. This allowed for communities to become acquainted with the entire VRP and CSU team supporting them, while creating opportunities for tenant referrals.

Additionally, a VRP Open House Lobby Brunch was held at 2195 Jane Street as part of a series for tenants to re-engage with healthcare providers within close proximity. Partnering with Black Creek Community Health Centre to host two of their doctors on site, doctors provided simple medical services and information to tenants. CSU VRP officers, Access and Support staff, the CSA and the Superintendent were all part of executing this successful event. In the Lawrence Heights community, a new safety and wellness program has been launched called Power Play. Through this program, parents work with TPS and TCHC staff to address issues that affect their daily lives. From the onset of the program, 16 parents have been involved.

Continued work of 'Stop the Bleed' training sessions and the 'Rise Above' counselling program have seen 14 adults complete the lifesaving training, as well as five youth receive counselling via group and 1-1 sessions. These

initiatives continue to be a capacity building and healing tool for tenants who may be first responders to a community crisis.

Youth Engagement

With the ongoing need for employment and educational supports expressed by youth, the West team provided support to youth through program referrals and 1-1 support. Through programs like True Vision led by the west VRP Program Coordinator, youth acquired employment, financial and educational supports tailored to their personal needs. The support from the VRP team and partnering agencies has positively resulted in youth obtaining scholarships, enrolling in Advanced IT training through NPower, and gaining meaningful employment.

Community Partnerships

This quarter saw strengthened community partnerships with various food banks based on community need, with increased support from faith-based groups and agencies in the surrounding Mount Olive/Kipling area. Existing partnerships have seen many tenants actively engaged in programs like TCHC-Culture Link Bike Hub, which had 30 participants in Q4 (see regional breakdown Table 1 in Appendix A).

COMMUNITY SAFETY UNIT VRP UPDATE

CSU Staffing Update

Previous staffing shortages within the VRP have been addressed with the recent completion of the CSU deployment model. All VRPs are now staffed at appropriate levels. This will promote greater consistency in the staff working these assignments, and given the increased level of supervision with the Community Sergeants in place, we anticipate an improved level of service. The final 12 VRP positions remain on hold as directed by the Board.

CSU Update in High Needs Communities¹

VRP Special Constables continued to attend their weekly Integrated Team Meetings (“ITM”) in Dan Harrison, Bleecker/Wellesley, Moss Park, Regent Park, Lawrence Ave East, and monthly ITM for 2195 Jane Street. Officers continue to work alongside their external and internal partners within the VRP community. The VRP Community Sergeants continue to work closely

¹ Including Broader Dan Harrison

with the officers in their communities and assist with organizing and handling many community events.

Throughout **Q3**, VRP Special Constables led or participated in various events such as:

415 Regent Park Community Barbeque

On Saturday September 24, CSU hosted a barbeque for the tenants of the Regent Park community. The event was organized by Special Constables and was held at 415 Gerrard Street East.

The event was catered by Harvey's, with live music and Community Safety Advisors ("CSA") attended and distributed toys and snacks for the youth in attendance. The Toronto Transit Commission ("TTC") Engagement Unit was also in attendance in partnership with CSU.

35 Shoreham Drive Community Barbeque

On September 22, Special Constables attended the first Annual 35 Shoreham community barbeque.

Empringham Community Day

On September 3, a Community Day was held in a local park for the Empringham Community. The event was hosted by VRP staff, TPS Neighbourhood Community Officers ("NCO"), and supported by CSAs. 200 tenants were treated to a barbecue, West Indian food, an ice cream truck, games, gifts and backpacks, face painting, and haircuts. Several community agencies also participated in the event.

Throughout **Q4**, VRP Special Constables led or participated in various events such as:

Thanksgiving and Christmas Turkey Giveaway

On October 6, hundreds of donated turkeys were distributed to TCHC properties across the GTA by TCHC staff, including substantial support from CSU members. From December 5 to 8, turkeys were again handed out in the East, Central and West districts to members of many of our communities.

Shoreham Raptor Visit and Dinner

On October 8, the Jane and Finch Boys and Girls club, Black Creek Community Health Centre, the Nick Nurse Foundation and the CSU worked collaboratively with Toronto Raptors head coach, Nick Nurse, and Toronto Raptors player, OG Anunoby, to hand out over 100 turkey meals and gift cards.

Haunted Halloween Bus

On October 22, CSU VRP members worked in conjunction with TTC Community Engagement members to decorate a TTC bus as a mobile “haunted house” and toured TCHC communities. This included visits to Shoreham Court, Grand Ravine Drive, 1900 Sheppard Avenue West, Falstaff and Replin Road. This was very well received by residents.

2022 Blood Drive

In October, November and December, CSU members had a friendly competition with the TTC Community Engagement Unit to donate blood.

“Stop the Bleed”

On November 26, VRP officers and instructors from Sunnybrook Hospital delivered “Stop the Bleed” training to residents in the Driftwood community. “Stop the Bleed” is a program designed to teach immediate, meaningful interventions to serious traumatic bleeding. Several VRP officers have been certified as instructors for this program.

2022 Toronto Star Gift Boxes

On December 3, members of the CSU, VRP, and Community Safety Advisors (“CSA”) assisted with the delivery of approximately 1,800 gift boxes to children throughout our communities.

Christmas Comes Early

On December 17, the Community Safety Unit, including members of the VRP, prepared and served approximately 1,000 hamburgers, 100s of sandwiches and soup, and provided free clothing to our downtown community. This included delivering these items to homebound residents. This was a massive effort made possible by generous donations of food, equipment, clothing, and money from local businesses.

Hot Food Giveaway

On December 23, at Lawrence Avenue East, VRP Officers assisted with the distribution of hot food to residents in the Lawrence East Community.

CSU Staff Supporting Revitalization Communities within the VRP***Regent Park***

The Regent Park Community has benefited from an increased CSU presence and interactions due to our central district office being relocated to Regent Park from the Moss Park Community. The Regent Park VRP team is now fully staffed, has been involved in numerous community events over the holiday season, and has seen greater cooperation with the TPS Neighborhood Officers and the TTC Community Engagement Unit.

Lawrence Heights

The Lawrence Heights VRP team is now fully staffed and continues its community initiatives.

CSU PERFORMANCE MEASUREMENT AND ANALYSIS (Q3 & Q4)***1. CSU Calls for Service***

In **Q3** CSU's volume of calls for service at VRP sites increased by 248 calls compared to Q3 2021. The 7% increase can be attributed to an increase in calls for Cause Disturbances, Parking Complaints and Neighbour Disputes.

In **Q4** CSU's volume of calls for service at VRP sites decreased by 99 calls compared to Q4 2021. The 2% decrease can be attributed to a decrease in calls for Check Welfare, Trespass to Property and Insecure Property. There were increases in Neighbour Disputes and Cause Disturbances compared to Q4 2021.

Table 2A in Attachment 1 further shows calls for service by VRP community.

2. Crime on TCHC Property and CSU's Intervention

In **Q3 2022**, there was a decrease of 50 incidents (45%) of Crimes against Persons compared to Q3 2021. The decrease is primarily due to the decline in Assaults and Assaults with a Weapon.

There was a 57% decrease in Serious Violent Incidents (30 incidents). Aside from Assault with a Weapon, noticeable decreases were reported in Discharge Firearm, Attempt Homicide and Robbery incidents in Q3.

For Crimes against Property, there was an increase of nine incidents (+9%). Reported crimes against property were reasonably consistent in Q3; there was a decrease from Q2 2022 to Q3 2022, but the decrease was smaller than the decrease from the previous year Q2 2021 to Q3 2021, mainly due to the increase in reported Arsons and Theft from Vehicles compared to Q3 2021.

In **Q4 2022**, there was an increase in overall crimes against persons by 13 incidents (+18%). This is primarily due to an increase in reported Assaults with a Weapon, Criminal Harassment and Indecent Acts.

For Crimes against Property, there was an increase of 16 incidents (+14%). The increase is primarily due to the higher number of reported Theft from Vehicles, Mischiefs and Break & Enters in Q4.

Table 2B and 2C in Attachment 1 shows a further breakdown of crimes against persons and property in VRP communities by seniors and family portfolio (including Revitalization sites).

TCHC's Legal department also addresses crime by issuing eviction notices. In addition to the N6 (illegal acts) and N7 (health and safety) shown in Table 2 in Attachment 1, TCHC also issues N5s (Interfering with others, damage to property and overcrowding – Anti-Social). There were 15 notices issued for anti-social behaviour.

Shooting Incidents in VRP Communities

The Community Safety Unit works with the City of Toronto and Toronto Police to provide more accurate shooting data.

We continue to work collaboratively on this and below are some of the issues to keep in mind:

- Occurrences may happen at or within close proximity to TCHC properties;
- Occurrences may not exactly match/geocode to TCHC addresses;
- Open Data is offset, limiting the ability to determine whether an event occurred at a TCHC building;

- Capturing all events within and near these communities is also important; and
- Our current data sharing agreement limits TPS from sharing the 'event coordinates' information.

While we collaboratively work to find a solution, TCHC and TPS currently have a memorandum of understanding ("MOU") in place to share certain information.

- Leveraging this MOU, the SafeTO team is evaluating a mechanism for providing critical information occurring within these communities on a timely basis.
- An interim solution aggregates shooting data occurring on a TCHC property and provides this information through an interactive dashboard in a collaborative space.
- This includes developing a methodology for defining TCHC property that is not limited to an address (point on a map).

Developments in process so far:

- Reconciling addresses with the City of Toronto Address One Repository;
- Spatial Linkage of TCHC Developments to the City of Toronto;
- Parcel/Property Boundary (methodology for defining TCHC property);
- Automation of data processing workflows and consideration of timely updates; and
- Aggregation of data for sharing purposes and interactive visualizations.

As the Community Safety Unit, City of Toronto and Toronto Police continue to meet, next steps are:

- Finish reconciling all addresses;
- Finalize all reporting requirements;
- Fully automate workflows and data processes; and
- Test and evaluate the solution.

3. CSU Crime Prevention Efforts

CSU continues to conduct safety audits in the ongoing effort to reduce and prevent crime on TCHC properties, particularly at the VRP sites, and recommendations are made for site staff to implement to make the neighbourhood safer for tenants. During these audits, Crime Prevention

through Environmental Design (“CPTED”) principles are applied, and CSU makes recommendations based on these principles.

CSU patrols help to proactively deter crime and, in many cases, help build relationships with tenants, site staff and stakeholders. These patrols are either on foot or mobile. On average, CSU conducts more than 3,000 patrols every quarter. Patrols are conducted based on VRP officers' availability, TPS availability and community needs.

Community Safety Advisors ("CSA") initiate various engagement activities. In Q3, there was an increase of 88 engagement activities conducted compared to Q2. In Q4, there were 200 engagement activities conducted, including community events, presentations, safety meetings, tenant management meetings, tenant visits, etc. Staff continue certain engagement activities to improve communication and engagement on safety issues. Note, the engagement activity data shown in Table 2 of Attachment 1 does not include activities that Special Constables were involved in or potentially initiated.

Tenancy Management – CSU Involvement

This is a critical component of CSU operations. Improved communication with CSAs and other internal stakeholders leads to an improvement in both the quality of documentation and the escalation of incidents impacting residents in our communities. We are addressing a process amongst our field staff and organizationally, and planned improvements to our customer relationship management (“CRM”) software and dispatch software in our communications centre are in progress.

IMPLICATIONS AND RISKS:

CSU continues to work with Toronto Police Services, which have more accurate data collection to report criminal activity and gun violence (shootings).

With the gun violence information not always being reported to CSU directly and the statistics needing to be collected manually, there is a greater risk of inaccurate reporting regarding shooting statistics on TCHC property.

The Community Safety Unit, City of Toronto and Toronto Police continue to meet to finish reconciling all addresses, finalize all reporting requirements,

fully automate workflows and data processes, and test and evaluate the solution for CSU to provide accurate shooting data.

SIGNATURE:

"Allan Britton"

Allan Britton
Acting Senior Director, Community Safety Unit

AND

"Likwa Nkala"

Likwa Nkala
Acting Director, Programs and Partnerships, Operations

ATTACHMENT:

1. Supporting Data (Q3 & Q4 2022)

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Item 8B – Violence Reduction Program Update – Q3 & Q4 2022
 Public TSC Meeting – March 28, 2023
 Report #: TSC:2023-15
Attachment 1

Table 1: Q3 & Q4 2022 Regional Breakdown of CSC Activity

Measure	West		Central		East		Cumulative	
	Q3	Q4	Q3	Q4	Q3	Q4	Q3	Q4
Number of successful Adult referrals to agencies or programs (mental health, education, employment, food security)	22	152	74	53	214	167	310	372
Number of successful Youth referrals to agencies or programs (mental health, education, employment, food security)	13	63	55	45	310	189	378	297
Number of safety related initiatives supported, lead or initiated (community safety meetings, audits etc.)	30	11	200	67	110	41	340	119
Number of tenants who participate in VRP activities	110	332	320	176	477	242	907	750
Number of tenants who participate in YVRP activities	103	100	160	684	521	430	784	1214

Table 2: Actions taken in High Needs Communities (including broader Dan Harrison) (Q3 & Q4/2021 to Q3 & Q4 2022)¹

VRP ACTIVITY	Q3/21	Q4/21	Q1/22	Q2/22	Jul-22	Aug-22	Sep-22	Q3/22	Oct-22	Nov-22	Dec-22	Q4/22
Request for Service (dispatched or on-site requests)												
Calls for service - VRP (note: one call can have multiple incidents reported below)	3683	4250	4308	4582	1363	1257	1311	3931	1479	1218	1454	4151
Crime on TCHC Property												
Crimes Against Property (*) - VRP	104	118	133	128	43	39	31	113	37	48	44	129
Total Crimes Against Person (CAP) - VRP	110	71	69	74	26	12	22	60	40	24	20	84
CAP- Serious Violent Incidents -VRP	53	26	29	33	10	6	7	23	14	11	9	34
CAP- Other Incidents - VRP	67	45	40	41	16	6	15	37	26	13	11	50
Reactive Work/Intervention												
Arrests VRP	91	92	67	82	29	15	30	74	25	31	20	76
Tenant Arrest	23	18	10	26	8	6	9	23	8	9	4	21
Non-Tenant Arrest	64	70	55	50	20	5	20	45	14	20	16	50
Not Specified	4	4	2	6	1	4	1	6	3	2	0	5
N6 & N7 issued by Legal (evictions for H&S and Illegal Acts)	23	42	19	13	0	2	20	22	4	9	2	15

Wellness check (Assist Resident - Check Welfare) - VRP	239	327	265	232	67	67	49	183	48	42	46	136
Mental Health Act - VRP	31	22	25	24	11	9	6	26	6	6	3	15
Narcan Administered - VRP	3	6	1	2	1	0	0	1	0	1	1	2
Trespass Incidents -VRP	154	273	259	223	57	39	57	153	68	70	67	205
CCTV (FOI, Legal, OU. TPS) - VRP (vast majority are for TPS)	128	130	105	136	38	36	29	103	32	28	22	82
VRP ACTIVITY	Q3/21	Q4/21	Q1/22	Q2/22	Jul-22	Aug-22	Sep-22	Q3/22	Oct-22	Nov-22	Dec-22	Q4/22
Proactive Work												
Safety Audits - All TCHC	30	27	27	18	9	9	9	27	9	9	9	27
Patrols - VRP	4267	4878	4407	3957	1066	1244	1297	3607	1201	1155	969	3325
Patrols CSU mobile/Foot/Initiated/focused	4196	4770	4347	3887	1060	1211	1277	3548	1179	1138	960	3277
Patrol - Joint CSU and TPS - VRP	71	108	60	70	6	33	20	59	22	17	9	48
Engagement Activities (**)- VRP	83	87	125	166	89	67	98	254	87	70	43	200
Referrals of vulnerable tenants (***) - VRP	17	23	35	53	22	18	9	49	6	3	3	12
Fire Incidents												
Fire - Equipment Malfunction - VRP	21	15	26	30	6	10	7	23	5	4	7	16

False Fire Alarm VRP (accidental, perceived emergency)	167	215	137	107	37	32	43	112	56	41	58	155
Malicious Intent/Prank - VRP	16	17	26	34	14	8	2	24	10	10	11	31
Fire - VRP	23	32	50	57	12	12	7	31	20	12	18	50

Table 2A: Calls for Service by VRP Community (Q3 & Q4 2021 to Q3 & Q4 2022)

VRP Calls For Service (note: one call can have multiple incidents)							
Community	Portfolio	Q3/21	Q4/21	Q1/22	Q2/22	Q3/22	Q4/22
Bleecker/200 Wellesley	Family	720	739	801	894	735	958
Dan Harrison / William Dennison	Family	453	585	610	504	424	436
Dan Harrison / William Dennison	Senior	24	53	28	36	37	57
Edgeley Village	Family	91	85	124	98	83	73
Edgeley Village	Senior	14	26	24	23	23	18
Flemingdon Park/Glenyan Manor	Family	129	106	84	73	111	127
Flemingdon Park/Glenyan Manor	Senior	20	17	17	12	25	25
Islington/St. Andrews	Family	43	73	52	98	84	73
Jane/Falstaff	Family	182	334	330	452	308	413
Lawrence	Family	586	563	597	700	571	532
Lawrence Heights	Family	330	264	243	306	301	289
Lawrence Heights	Senior	9	11	17	21	10	12
Moss Park	Family	519	801	811	662	571	632
Regent Park/Gerrard River	Family	435	512	478	581	521	426
Regent Park/Gerrard River	Senior	15	15	24	20	14	23
Victoria Park/Chester Le Blvd	Family	113	66	68	102	113	57

NOTE: Numbers for Q2 2021 to Q1 2022 have been adjusted to exclude calls for Meeting - Community Engagement and Patrol Focused - Bike reports that were inadvertently included in the CFS numbers. These event types were new to the computer database (CORA) in 2021. Queries have been adjusted to exclude these incidents in CFS moving forward.

Table 2B: Crimes against Persons and Property in High Needs Senior Communities (Q3 & Q4 2021 to Q3 & Q4 2022)²

Crimes against Persons and Property (Senior)	Q3/21	Q4/21	Q1/22	Q2/22	Q3/22	Q4/22
Total Crimes against Persons	1	1	0	4	0	4
Less Serious Violent Incidents	0	1	0	1	0	3
Serious Violent Incidents	1	0	0	3	0	1
Total Crimes against Property	2	1	5	10	2	8

Table 2C: Crimes against Persons and Property in High Needs Family Communities (Q3 & Q4 2021 to Q3 & Q4 2022)³

Crimes against Persons and Property (Family)	Q3/21	Q4/21	Q1/22	Q2/22	Q3/22	Q4/22
Total Crimes against Persons	111	70	69	70	60	80
Less Serious Violent Incidents	59	44	40	40	37	47
Serious Violent Incidents	52	26	29	30	23	33
Total Crimes against Property	104	115	128	118	111	119

Table 2D: Proactive Work in High Needs Revite Communities (Q3 & Q4 2021 to Q3 & Q4 2022)⁴

Revite Proactive Work	Q3/21	Q4/21	Q1/22	Q2/22	Q2/23	Q4/22
Patrols CSU mobile/ Foot/Initiated/focused	1499	1189	1079	862	897	732
Patrol - Joint CSU and TPS - VRP	13	8	3	12	9	8
Engagement Activities VRP	53	16	19	29	51	22
Referrals of vulnerable tenants - VRP	3	0	5	7	15	0

² This includes seniors' portfolio within the Lawrence Heights and Regent Park revite communities.

³ This includes seniors' portfolio within the Lawrence Heights and Regent Park revite communities.

⁴ These stats represent the communities of Lawrence Heights and Regent Park. It does not include activity that the Special Constables were involved in or initiated.