



**Report on Business Arising from Public Meeting Minutes**  
**TSC Action Item List**

<b>Report No. and Meeting Date</b>	<b>Description</b>	<b>Status</b>	<b>Target Date</b>	<b>Assigned To</b>
<b>1. TCHC:2020-87</b> December 15, 2020 Board meeting	<b>TCHC Provision of Internet Access to All TCHC Households</b>  As part of the feasibility study, Management look at the feasibility of providing internet to all units (e.g. RGI, Affordable and Market units), the associated costs, and the potential for cost recovery from tenants paying varied amounts for access.	In progress	November 18, 2021	Chief Operating Officer
<b>2. TSC:2021-24D</b> May 4, 2021	<b>Long-Term Employment Opportunities in Revitalization Sites</b>  Management to provide, where possible, the long-term economic benefits and long-term stable employment opportunities that have been generated across TCHC's revitalization sites.	Complete	September 14, 2021 (TSC:2021-57) <sup>1</sup>	Interim Chief Development Officer & Director, Program Delivery

<sup>1</sup> This report will also address the June 15, 2021 motion at the Board of Directors meeting to refer the Goal and Objective regarding 'Secure Opportunities for Tenants' of the Corporate Goals for Revitalization report (TCHC:2021:40) back to TSC for further discussion.

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3. TSC:2021-33 May 4, 2021	<p><b>Non-Rentable Units</b></p> <p>With regard to non-rentable units, Management to provide the TSC with the length of time these units have been vacant where repairs are required.</p>	Complete	September 14, 2021 (TSC:2021-58) <sup>2</sup>	Chief Operating Officer
4. TSC:2021-34 May 4, 2021	<p><b>Participatory Budgeting Program</b></p> <p>Prior to its reimplementation, Management to bring the plan for the participatory budgeting program to the TSC for discussion.</p>	In progress	To be brought back in advance of Participatory Budgeting being reintroduced	Acting Chief Operating Officer
5. July 5, 2021	<p><b>City of Toronto's Centralized Waiting List for Social Housing</b></p> <p>At the request of the Chair, TSC, Management to provide an overview of the City of Toronto's centralized waiting list for social housing, including the overall number of households waiting for residency and by how many the waitlist is reduced each month or annually.</p>	Complete	Briefing note included in September 14, 2021 materials	Chief Operating Officer

<sup>2</sup> Included as part of the TCHC's Operational Performance Measures report.

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<p><b>6. TSC:2021-46</b> July 5, 2021</p>	<p><b>Community Impact Programs</b></p> <p>The next iteration of the Community Impact Programs report to include an inventory of programming across the three Regions and the SHU, and the source of funding (e.g. internal or external).</p>	In progress	November 18, 2021	Chief Operating Officer
<p><b>7. TSC:2021-47</b> July 5, 2021</p>	<p><b>TCHC's Operational Performance Measures</b></p> <p>In future reports, performance metrics in the Operational Performance Report to be reported by Operating Region. The next iteration of the report to also include the following:</p> <ul style="list-style-type: none"> <li>• more information regarding what the category of units that have been demolished or have undergone construction and are pending replacement refers to;</li> <li>• for the 1,610 revitalization units that are vacant, the communities where they are located and the length of time they have been vacant for both the 671 units that are pending demolition and the 548</li> </ul>	Complete	September 14, 2021 (TSC:2021-58)	Chief Operating Officer

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	<p>units that have been demolished or have undergone construction and are pending replacement;</p> <ul style="list-style-type: none"> <li>of the \$2M in arrears that result from the transition from contract to direct management in the west, the breakdown of whether these arrears fall into the West or Central Regions; and</li> <li>inclusion of arrears data from the contract managed portfolio.</li> </ul>			
<p><b>8. TSC:2021-47</b> July 5, 2021</p>	<p><b>Commercial Rent Arrears</b></p> <p>Management to provide an update on the status of and plan to address commercial rent arrears resulting from COVID-19 across the TCHC portfolio.</p>	Complete	September 14, 2021 (TSC:2021-59)	Vice President, Facilities Management
<p><b>9. TSC:2021-49</b> July 5, 2021</p>	<p><b>Tenant Engagement Refresh Update</b></p> <p>Of the communities that have not yet elected tenant representation, Management to identify the number of communities that had a tenant rep in place from the old engagement model prior to the implementation of the tenant engagement refresh.</p>	Complete	September 14, 2021 (TSC:2021-61)	Chief Operating Officer

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<p><b>10. TSC:2021-50(R) &amp; TSC:2021-51</b> July 5, 2021</p>	<p><b>Annual Pest Control and Annual Unit Inspection Reports</b></p> <p>Management to provide the Board with updated tables from the Annual Pest Control Report (TSC:2021-50(R)) and the Annual Unit Inspections Report (TSC:2021-51), that include year-over-year data and the data broken out by regions, including the Seniors Housing Unit at the July 22, 2021 Board meeting.</p>	Complete	Briefing note included in July 22, 2021 Board of Directors materials	Chief Operating Officer
<p><b>11. TSC:2021-53</b> July 5, 2021</p>	<p><b>Crisis Priority Transfers</b></p> <p>Management to report back to the TSC, bi-annually, with information on the number of crisis priority transfers administered and feedback received from tenants regarding their experiences with the crisis priority transfer process.</p>	In progress	Q1 2022	Chief Operating Officer
<p><b>12. TSC:2021-54</b> July 5, 2021</p>	<p><b>CSU Organization Chart</b></p> <p>Management to provide the CSU organization chart, highlighting the positions of individuals who have a policing background.</p>	In progress	To be provided at the November 15, 2021 Community Safety	Senior Director, Community Safety Unit

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			Advisory Sub- Committee meeting	
<b>13. TSC:202 1-54</b> July 5, 2021	<b>Operations Organization Chart</b>  Management to provide an organizational chart of the restructured Operations division, including roles and reporting structure for the various teams and the overall division.	Complete	Briefing note included in September 14, 2021 materials	Chief Operating Officer