## Toronto Community Housing Corporation **Tenant Services Committee** 931 Yonge Street, Ground Floor Conference Room

## Report on Business Arising from Public Meeting Minutes TSC Action Item List

Description	Status	Target Date	Assigned To
Smoke-Free Policy			
Management to provide update on development of Smoke-Free Policy.	In progress	May 4, 2021	Chief Operating Officer
Violence Reduction			
<ul> <li>Joint presentation with SDFA re: VRP MOU and funding arrangement.</li> </ul>	In progress	May 4, 2021	Chief Operating Officer
<ul> <li>Management to report back with how we are addressing violence in non-VRP communities from a tenancy management perspective.</li> </ul>	In progress	May 4, 2021	Chief Operating Officer
CSU Annual Report			
Management to provide annual CSU report to TSC, expanding on information reported to the TPS Board of Directors, with the annual report to TPS to be appended as an attachment. Report to also include overview of average CSU daily activities.	Complete	March 24, 2021 (TSC:2021- 22)	Senior Director, Community Safety Unit
	<ul> <li>Smoke-Free Policy</li> <li>Management to provide update on development of Smoke-Free Policy.</li> <li>Violence Reduction Program</li> <li>Joint presentation with SDFA re: VRP MOU and funding arrangement.</li> <li>Management to report back with how we are addressing violence in non-VRP communities from a tenancy management perspective.</li> <li>CSU Annual Report</li> <li>Management to provide annual CSU report to TSC, expanding on information reported to the TPS Board of Directors, with the annual report to TPS to be appended as an attachment.</li> <li>Report to also include overview of average CSU</li> </ul>	Smoke-Free PolicyIn progressManagement to provide update on development of Smoke-Free Policy.In progressViolence Reduction ProgramIn progress• Joint presentation with SDFA re: VRP MOU and funding arrangement.In progress• Management to report back with how we are addressing violence in non-VRP communities from a tenancy management perspective.In progressCSU Annual ReportManagement to provide annual CSU report to TSC, expanding on information reported to the TPS Board of Directors, with the annual report to TPS to be appended as an attachment. Report to also include overview of average CSUComplete	Smoke-Free PolicyIn progressMay 4, 2021Management to provide update on development of Smoke-Free Policy.In progressMay 4, 2021Violence Reduction ProgramIn progressMay 4, 2021• Joint presentation with SDFA re: VRP MOU and funding arrangement.In progressMay 4, 2021• Management to report back with how we are addressing violence in non-VRP communities from a tenancy management perspective.In progressMay 4, 2021CSU Annual ReportIn progressMay 4, 2021Management to provide annual CSU report to TSC, expanding on information reported to the TPS Board of Directors, with the annual report to TPS to be appended as an attachment. Report to also include overview of average CSUComplete

**Toronto Community Housing** 

Report No. and Meeting Date 4. TCHC:2020	Description Lawrence Heights	Status	Target Date	Assigned To
<b>-27</b> April 27, 2020 Board meeting	Community Benefits Agreement Prior to issuing RFP for Phases 2 & 3 at Lawrence Heights, the Chief Development Officer to bring the proposed community benefits agreement forward for input from the TSC, including details of how community benefits will be tracked particularly in terms of employment and training.	Complete	March 24, 2021 (TSC:2021- 24)	Chief Development Officer
5. September 3, 2020 meeting	Corporate Goals for Revitalization Initiatives Management to present a report outlining the broader corporate goals and objectives that the revitalization program aims to achieve, outside of leveraging land value and replacing buildings.	Complete	March 24, 2021 (TSC:2021- 23)	Chief Development Officer
6. September 3, 2020 meeting	CCTV Cameras Management to report back on the impact of CCTV cameras in helping to reduce crime in TCHC communities.	Complete	March 24, 2021 (TSC:2021- 20)	Senior Director, Community Safety Unit

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	Report No. and Meeting Date	Description	Status	Target Date	Assigned To
7.	November 24, 2020 meeting	Arrears Performance Measures Management to report back to the TSC re: the performance measures that	In progress	May 4, 2021 <sup>1</sup>	Chief Operating Officer
		were in place for addressing arrears when the former Asset Management division was responsible for tenancy management.			
8.	TSC:2020-	Pest Control Repeat			
	43	Treatments			
	November				
	24, 2020	Management to report back to the TSC with the number of repeat pest control treatments, broken down by the number of repeat treatments (e.g. two treatments, three treatments, more than three treatments for the same unit) and clarifying which types of treatments require more than one treatment to be successful.	In progress	May 4, 2021 <sup>2</sup>	Chief Operating Officer
9.	TCHC:2020	TCHC Provision of Internet			
	<b>-87</b> December 15, 2020	Access to All TCHC Households			
	Board meeting	As part of the feasibility study, Management look at the feasibility of providing	In progress	November 18, 2021	Chief Operating Officer

 $<sup>^1</sup>$  Will be included as part of Operational Performance Measures report.  $^2$  Will be included as part of the annual pest control report.

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
	internet to all units (e.g. RGI, Affordable and Market units), the associated costs, and the potential for cost recovery from tenants paying varied amounts for access.			
10. TSC:202 1-05	Operational Performance			
January 25,	Report			
2021	The next Operational Performance Measures report to include whether the prevalence of false fire alarms is higher in TCHC buildings than in non-TCHC buildings in the city.	Complete	March 24, 2021 (TSC:2021- 17)	Chief Operating Officer
11. TSC:202	Tenant Engagement			
1-07	Refresh Update			
January 25, 2021	The next Tenant Engagement Refresh Update report to include the list of the communities from Phase 1 that did not elect tenant leadership.	Complete	March 24, 2021 (TSC:2021- 19)	Chief Operating Officer
12. TSC:202	Employment Opportunities			
<b>1-08</b> January 25,	for Tenants at TCHC			
2021	Management to report back with the number of tenants employed through the various employment programs, as well as the length of their employment and the location of their employment.	Complete	March 24, 2021 (TSC:2021- 28)	Chief Operating Officer

Item 3 - Action Items List - Public

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
13. January 25, 2021 meeting	Shipping Containers Management to investigate the possibility of providing shipping containers to established, local, non-profit, equity seeking groups with a track record of serving Toronto Community Housing Corporation tenants who reside in the Lawrence Heights community, to be used in the provision of those services, and consider partnering with a third part in the delivery of these resources.	In progress	May 4, 2021	Chief Operating Officer