



**Report on Business Arising from Public Meeting Minutes**  
**Board Action Item List**

<b>Report No. and Meeting Date</b>	<b>Description</b>	<b>Status</b>	<b>Target Date</b>	<b>Assigned To</b>
<b>1. TCHC:2019-43</b> December 12, 2019	<b>Comparison of TCHC to Other Social Housing Providers</b>  Management to report back on comparison of FCIs, per unit cost, rent per unit, income per unit to other housing providers (Ottawa/Hamilton) by Q1 2020.	In progress	Q1 2022	Director, Strategic Planning and Stakeholder Relations
<b>2. TCHC:2020-87</b> December 15, 2020	<b>TCHC Provision of Internet Access to All TCHC Households</b>  As part of the feasibility study, Management look at the feasibility of providing internet to all units (e.g. RGI, Affordable and Market units), the associated costs, and the potential for cost recovery from tenants paying varied amounts for access.	Complete	A report was provided at the November 18, 2021 TSC meeting	Chief Operating Officer

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<b>3. TCHC:2021-07</b> February 26, 2021	<b>Community Safety</b>  Management to clarify for the Board the relationship between the Community Safety Unit and the Toronto Police Service (“TPS”), and provide further information on the TPS Board approving the hiring of CSU Special Constables at their February 2021 meeting.	In progress	Item referred to the Community Safety Advisory Sub-Committee	Chief Operating Officer
<b>4. TCHC:2021-36</b> June 15, 2021	<b>TCHC and the Neptune 4</b>  The Centre for Advancing the Interests of Black People to review the case of the Neptune 4 and report back to the Board in terms of what happened, what TCHC’s role was, how the affected tenants were supported, and what led to staff being disciplined coming out of this incident.	In progress	Item referred to the Community Safety Advisory Sub-Committee	Director of Transition, Confronting Anti-Black Racism Strategy
<b>5. TCHC:2021-38D</b> July 22, 2021	<b>OCHE – Past Systemic Recommendations</b>  TCHC and OCHE management to report to the Board on the status of TCHC’s response to	Complete	November 18, 2021 TSC meeting & December 9, 2021 Board meeting	Commissioner of Housing Equity & Chief Operating Officer

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	past systemic recommendations.		(TSC:2021-79 and TCHC:2021 –77)	
<b>6. TCHC:2021-38D</b> July 22, 2021	<b>Arrears Collection Process</b>  Management to report to the Board on the status of TCHC’s actions in adopting a new Arrears Collection Process, including KPIs, in one years’ time and as part of any successive performance update from the OCHE.	In progress	Q3 2022	Chief Operating Officer
<b>7. TCHC:2021-38D</b> July 22, 2021	<b>OCHE Performance Report</b>  TCHC management to provide a companion report to all future OCHE reports outlining actions taken out of matters identified by the OCHE.	In progress	Future TSC and Board meetings	Chief Operating Officer