

COMMENTS

The attached report presents the detailed results of the Auditor General's audit of contracted property management services. The report includes 10 recommendations together with management's response.

A high-level summary of the key audit findings are provided in the one-page Audit at-a-Glance.

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SIGNATURE



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ATTACHMENTS

Attachment 1: Toronto Community Housing Corporation - Embedding Accountability into Service Delivery: Lessons Learned from the Audit of Contracted Property Management Services