

Hi,

On June 28th, 2022 I gave a deputation on a contractor called [REDACTED]. They are still doing shotty work in many units. They arrived at my door and I told them to leave after the shotty work they did in my kitchen and the stress they caused us. I closed the door on them.

A few months later one of them arrived at my door to install the vanity Again. I open the door and the superintendent was there with the worse Of the two guys. The superintendent begged me to let him in and he would stay with him. I told him you won't stay you have other tenants to help. I let him in against my better judgment because two titles [REDACTED] threaten to take me to the Tribunal were in the back of my mind.

Then I was stuck with the worse of the two guys to do my vanity. I should have closed the door on them again. The result was this Guy installed a vanity too high and that night my daughter took a seizure and hit her face on the vanity. I reported this right away to the TCHC supervisor and then sent the other guy I did not want because I told Their supervisor never sent me the [REDACTED] again. The other [REDACTED] did it right and did a good job and now the vanity is Safe for us to use.

A few months later other subcontractors came to do the replacement of Baseboards in my unit. These guys removed half the apartment of the Baseboards. They said they would be back and when they returned they took their equipment and left. I said what are you doing? The supervisor said we saw a dead bed bug. He told me it is super and left. I when downstairs to the superintendent whose only reply was They can refuse the job. I call my supervisor. I told him that is not help To me, you can not leave it this way. I took duck tape and taped over all The whole in the walls. I was fuming, and extremely tired from the prep it took so these guys Could do the job and never completed it.

I then told them this better be fixed within a week or I will call the media and expose [REDACTED] for what they are bad workers.

Within 4 days, the supervisor [REDACTED] indicated to me this could happen Again. I told him you have 3 days to fix it or I am taking this to the media. The following day two more guys came to fix the job from the

Another side of [REDACTED] is the side that does people's homes. Their supervisor was [REDACTED], not [REDACTED]. They did a great job and the work was completed properly. I learned that Tchc pays them in bulk, not by the job this has to stop. They need to be paid by the job and only when a TCHC supervisor checks the work is done right after the job is complete not before it is done. This is a common practice with contractors to walk off the job and leave the tenants stranded as to what to do now.

If not [REDACTED] should have to pay for the corrections at their expense. This would improve workmanship and we need competition to them to smarten them up and give the tenants more satisfaction with the work done in their units.

Tenants' rights and voices must be heard not ignored.

**Thanks
Veronika Hering**