

Tenant Engagement Refresh Update

Item 4C March 24, 2021 Tenant Services Committee

Report:	TSC:2021-19
То:	Tenant Services Committee ("TSC")

From: Chief Operating Officer

Date: March 12, 2021

PURPOSE:

The purpose of this report is to provide the TSC with an update on the implementation of the Tenant Engagement System Refresh.

RECOMMENDATIONS:

It is recommended that the TSC receive this report for information.

BACKGROUND:

In July 2019, the Toronto Community Housing ("TCHC") Board of Directors approved the tenant election process as part of the Tenant Engagement System. The implementation consisted of three phases.

Table 1: Tenant Leadership Roles by Communities

	Phase 1	Phase 2	Phase 3
Total Communities	57	170	103
Leaders In-Place	39	-	-
Leaders Partially In-Place	6	-	-
No Leaders	12	-	-

At its January 25, 2021 meeting, the TSC requested a report back with the list of communities and additional information related to those communities that did not elect tenant leadership in Phase 1.

Phase 1

In Phase 1, there were a total of 57 communities involved in the tenant election process. Resulting from those elections, 39 communities now have leadership in place, six have partial leadership in place, and 12 have no leadership in place. Phase 1 by-elections will be implemented in all communities with vacancies by the end of April 2021.

The following are the most common reasons for communities with leadership vacancies:

- Since the re-launch of tenant elections, some tenants' interest has declined due to the threat of the COVID-19 pandemic; and
- A significant number of tenants are interested in being members of their building committee, but not as representatives.

To address leadership vacancies, the following actions are being implemented:

- Staff are educating and re-engaging tenants on COVID-19 safety measures;
- Staff are increasing their efforts to re-engage identified tenant leaders to support outreach and communications work for a successful Phase 1 by-elections implementation; and
- Staff are meeting with established committee members to have a better understanding of perceived challenges of being tenant representatives.

Phase 2

In January 2021, TCHC launched Phase 2 of tenant elections in 170 communities. TCHC will be assessing the 170 communities to get a further understanding of community readiness and will provide the findings at the next TSC meeting. All outreach efforts to reconnect with tenants have been conducted in adherence with COVID-19 safety measures. As a result, 2,071 tenants were directly engaged through phone calls, emails, door knocking and the distribution of posters and flyers. Also, there were 19

virtual information sessions held to engage and educate tenants about the election process.

The next steps, which will include tenant meetings, the nomination process, candidates meetings, and election day, will be in alignment with community readiness.

NEXT STEPS:

- Phase 1: Completion of by-elections in 18 communities by the end of April 2021; and
- Phase 2: Phased implementation of tenant elections for Phase 2 is on-going.

IMPLICATIONS AND RISKS:

The City's Shareholder Direction requires TCHC to maintain a democratic system of active tenant participation and involvement that will:

- Provide a Tenant council structure or similar organization;
- Provide for Tenant input into decisions at the corporate and local levels:
- Provide for Tenant input for setting local spending priorities and service levels; and
- Include Tenant representation on the Board.

COVID-19 remains a major factor that may cause delays in the successful implementation of the Tenant Engagement Refresh process.

SIGNATURE:	
"Sheila Penny"	
Sheila Penny Chief Operating Officer	

ATTACHMENTS:

- 1. Tenant Elections: Phase 1 Data
- 2. Tenant Elections: Phase 2 Data
- 3. Tenant Elections: Phase 3 Data

STAFF CONTACT:

Julio Rigores, Manager, Engagement Refresh 416-981-4271 Julio.Rigores@torontohousing.ca Item 4C – Tenant Engagement Refresh Update TSC Public Meeting – March 24, 2021 Report:TSC:2021-19 Attachment 1: Tenant Elections: Phase 1 Data

Region	HUB #	DevName	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (number of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received	Total # of Positions Filled	# of vacant positions	Reasons for Vacancy	By-Election Update
С	36	1400 Bathurst	Building/ townhouse committee	31	2	2/10/2020	2	10	0	2	0		
С	37	11 Sullivan	Building/ townhouse committee	14	2	2/6/2020	4	5	3	2	0		
C	37	22 Mccaul	Building/ townhouse committee	25	2	2/4/2020	0	11	0	0	2	Solid group of tenants interested in being in a committee, but no one wants to run for chair or co-chair. Haven't received any new registrants that want to participate. In some communities it was a challenge encouraging elderly applicants to commit to	2 tenants have submitted nominations to become community reps. Nominations are currently being vetted.

¹ C = Central region; W = West region; E = East region

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												participating as life has changed drastically for them due to COVID-19.	
С	39	Frankel Lambert Townhouses/ Lamber Court	Building/ townhouse committee	0	2	2/3/2020	1	5	0	2	0		
С	40	Senator David A. Croll Apartme	Building/ townhouse committee	75	2	2/4/2020	24	20	0	2	0		
С	53	Asquith Park	Building/ townhouse committee	43	2	2/26/2020	7	5	5	2	0		
С	45	Bathurst/ Adelaide	Building/ townhouse committee	51	2	2/27/2020	10	10	2	2	0		

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С	59	Blake/ Boultbee	Building/ townhouse committee	29	2	2/22/2020	13	9	1	2	0		
С	68	Gerrard River	Building/ townhouse committee	N/A	2	2/27/2020	21	5	5	2	0		
С	59-A	Riverdale Mews	Building/ townhouse committee	16	2	2/25/2020	0	16	4	2	0		
С	59-A	29 Louvain Ave.	Building/ townhouse committee	15	2	2/20/2020	7	5	0	0	2	Door to door and common area distribution of "Re-Start" Flyers twice, door knocking in entire building. During the 2 day "Finish and	

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											Accessories" for common space Lobby Intercept, tenants were also asked if they wanted to participate. CSCs called	
											each tenant in order to share information, gauge their interest and ask for their participation. CSC was able on	
											one visit to get 2 tenants to complete the nomination forms, but they had no one to "second" their nomination. On subsequent visits and phone calls CSC has been	

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												ahold of one of these tenants and the other says he does not know any other tenant in the building.	
С	51	Moss Park	Building/ townhouse committee	64	2	2/26/2020	4	5	3	1	1	4 people submitted nomination forms. 2 residents were disqualified in the vetting process, 1 resident stepped down after they were deemed eligible.	1 more tenant has been vetted and accepted as a community rep for Moss Park, therefore Moss Park will have 2 acclaimed tenant reps.

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C	104	145 Mutual St	Building/ townhouse committee	52	2	2/12/2020	0	6	0	1	1	CSC called 6 tenants who signed up to join committee in late winter 2020. Met with tenant leader Monday prior to Sept. 18, 2020 meeting. Placed flyers on each floor. Tenant leader posted flyer and message in committee safety Facebook group; no one responded. Held meeting Sept. 18, 2020 with same tenant leader present and no one else showed up due to COVID-19 concerns.	

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											The original only call meeting took place Feb. 12, 2020. At this meeting 11 were present and 6 signed up to join the committee. This meeting was supposed to be our actual committee meeting where members will sign declaration forms and hand in nomination forms.	
											In the past 6 months 1 tenant leader who was going to be nominated moved out. 1 tenant leader is not eligible due to being on the tenant staff working group,	

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											and the other residents did not show up due to COVID-19.	
											In outreach approach the residents have a Facebook safety group where they communicate. The flyer was posted by tenant leader and she got no response. The feedback talking to tenants in the hallways is that COVID-19 is making everyone uncomfortable especially in midst of the 2 nd wave.	
											Building/ townhouse committee Model Candidates Meeting - 1	

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												tenant, got on call. asked to join the committee, gave CSC all their contact information and got off the call. We currently have 1 nomination for this community out of the total 6 committee members. This is the 3 rd committee meeting attempt.		ment 1

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С	SHU	717 Broadview	Building/ townhouse committee	16	2	2/18/2020	pending	5	0	0	2	Group of highly engaged tenants at 717 Broadview that have been dealing with some recent internal dynamics. Due to this and impact of COVID-19, we will have to reengage for Phase 2	
С	SHU	Donland Development		24	2	2/27/2020	N/A	6	0	2	0		
С	SHU	Glen Stewart Acres	Building/ townhouse committee	33	2	2/12/2020	0	8	0	2	0		
С	36	Blake Towers	Community Rep.	26	2	2/11/2020	3	N/A	1	2	0		
С	39	Pendrith Park	Community Rep.	28	2	2/12/2020	5	N/A	2	2	0		

² SHU = Seniors Housing Unit

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C	37	Simcoe St. Patrick	Community Rep.	18	2	2/11/2020	0	N/A	1	0	2	1 acclaimed rep who was disqualified in vetting process. Many are in fear of meeting due to stage 2, have children, taking care of their elderly family members and the coming of the second wave. Many have suggested pushing elections back to the new year.	2 tenants have submitted nominations to become community reps. Nominations are currently being vetted.
С	37	190 John Street	Community Rep.	10	2	2/10/2020	3	N/A	1	1	1	Only has 1 rep (very disengaged community and very small as it's only 26 units). Use of space is a barrier (no rec room), so any	1 tenant has submitted a nomination form to become a community rep. Nomination is

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												meeting has to take place in the very small lobby. There is a backyard terrace, but it's closed due to COVID-19 and too cold to be outside. Only one tenant has come forward to run as a tenant rep, which is the same tenant CSC engaged back in February.	currently being vetted.	ment 1
С	39	470 Melita	Building/ townhouse committee	9	2	2/3/2020	1	8	0	2	0	j		

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С	54	2401 Yonge Street	Building/ townhouse committee	18	2	2/24/2020	8	0	0	2	0		
С	37-A	Elm St. (25)	Community Rep.	17	2	2/19/2020	4	N/A	4	2	0		
С	SHU	Woodbine Acres	Community Rep.	11	2	2/4/2020	pending	N/A	1	1	1	During Phase 1, staff often canvassed tenants of 133 Merrill (Woodbine Acres) with the intent of finding additional prospective candidates for the remaining Community	

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												Representative Role. There was zero interest. We will work with the new community representative to create a plan to engage tenants to fill the vacant position.	
С	SHU	Janet Magee Manor	Community Rep.	28	2	2/7/2020	N/A	N/A	2	2	0		
С	SHU	Frances Beavis Manor	Community Rep.	39	2	2/13/2020	12	N/A	2	2	0		
С	SHU	252 Sackville St	Building/ townhouse committee	36	2	2/11/2020	0	N/A	4	2	0		

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С	SHU	William Dennison Apartments	Community Rep.	61	2	2/19/2020	N/A	N/A	1	2	0		
W	21	Dundas/ Gooch	Community Rep.	53	4	2/26/2020	37	N/A	3	2	2	Three individuals interested in being community reps. One of them was disqualified due to arrears although she made payment arrangement. Outreach to active tenants, community rep, CSC, Supers and TSC completed and other than those who are already nominated, no other tenants interested. Outreach challenges due to COVID-19 as	

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											staff are usually present in the communities via various engagement activities, which helps identify potential leaders and build relationships.	ment 1
W	Dundas Mabelle	Building/ townhouse committee	105	2	03/12/202	3	11	4	2	0	rep are acclaimed.	

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W	95	East Mall	Building/ townhouse committee	20	2	03/09/202	13	9	0	0	2	Staff had their first meeting with 5 committee members and tried to open the conversation up about self-volunteering or identifying others to act as community reps for the committee. However, tenants were very apprehensive due to things being unmet, distrusting of TCHC. Staff have tried to meet residents in online spaces, but again the feeling is tenants want to participate and	

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												tell staff what needs to be done, and not wanting to take the ownership or initiative to carry it out. There are tenants who are active, but no longer able or wanting to work as rep in this way.		nment 1
												The thought is to be present as much as possible, build trust, and through that identify people who can take on this rep role. As of now with over a dozen conversations in depth and ongoing, there is		

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												mistrust and challenges that don't allow people to want to commit. For example met many mothers they are at home with kids online, they can't imagine taking on more in this pandemic.	
W	95	Willowridge/ Richview	Building/ townhouse committee	34	2	03/05/202	17	12	2	2	0		
W	95	Capri Road (7)	Building/ townhouse committee	62	2	03/11/202	11	15	2	2	0		
W	12	Jane/Falstaff (20, 30, 40 Falstaff)	Building/ townhouse committee	93	2	03/04/202	6	2	2	2	0		
W	31	Neptune Drive	Building/ townhouse committee	19	2	pending	pending	6	0	0	2	Tenant leadership is highly engaged	

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												in YVP (e.g. \$300K grant) and hesitant to take on leadership within committee.	
W	33	Roselawn/ Marlee	Community Rep.	71	4	2/26/2020	12	N/A	2	0	4	Tenants who had submitted names withdrew.	3 tenants submitted nomination forms. Nomination will undergo vetting.
W	34	Northacres Apartments	Community Rep.	16	2	02/24/202	1	N/A	3	2	0		
W	34	Lawrence Heights	Building/ townhouse committee	47	2	02/22/202	20	6	4	2	0		
W	6	Humberline Place	Building/ townhouse committee	54	2	03/05/202	11	11	2	2	0		
W	SHU	Doug Saunders Apartments	Building/ townhouse committee	59	2	03/11/202	29	20	2	2	0		

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W	SHU	Saranac Apartments	Building/ townhouse committee	86	2	N/A	N/A	10	2	2	0		
E	76	Sheppard/ Victoria Park	Community Rep.	89	4	N/A	7	N/A	2	4	0		
E	78	Midland Ave (1201)	Building/ townhouse committee	23	2	2/24/2020	13	6	none	0	2	1201 Midland, small community, no meeting space, string committed committee but they work as a committee and no one wants to put themselves forward.	
E	86	Mcclain Park Apartments	Building/ townhouse committee	47	2	2/12/2020	15	3	4	2	0		
E	73	Roywood Drive	Building/ townhouse committee	10	2	N/A	N/A	N/A	2	2	0		

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E	81	Village Apartments	Building/ townhouse committee	62	2	2/19/2020	23	2	2	2	0		
E	87	Adanac Apartments	Building/ townhouse committee	56	2	3/4/2020	17	7	0	0	2	Strong committee with a long history of engagement but despite promises, no one has submitted nominations.	
E	112	Lawrence/ Galloway	Building/ townhouse committee	60	2	2/18/2020	pending (no data)	8	0	0	2	Engagement in the community is fairly new and they are clear that they want to move at their rate; they are young and busy people and are not prepared to take on new roles.	
Е	113	Lawrence/ Susan	Building/ townhouse committee	47	2	2/27/2020	pending	10	1	1	1	For the sites that have acclamations, the plan is for the	

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												CSCs to hold committee meetings to solicit further nominations OR for the committee to confirm that they accept their acclamations.	
E	117	St Clair /Birchmount	Building/ townhouse committee	10	2	3/3/2010	10	6	none	0	2	Now have 2 nomination forms and possibly 3, they only arrived so have not been vetted yet. Currently vacant, but expecting an acclamation.	
E	SHU	East York Acres	Building/ townhouse committee	N/A	2	2/20/2020	7	5	2	2	0		
E	SHU	St. Georges Manor	Building/ townhouse committee	106	2	2/13/2020	35	12	3	2	0		

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E	SHU	Neilson Hall Apartments	Building/ townhouse committee	67	2	2/21/2020	31	5	3	2	0		
Е	58	Edgewood Avenue	Community Rep.	18	2	3/9/2020	pending	0	0	0	2	Tenants do not feel that right now is the best time to carry on with Tenant Engagement Refresh and do not see the need for 'representation' at this current time.	
E	55	1275 Danforth Ave	Community Rep.	29	2	2/26/2020	6	N/A	4	2	0		
TOTAL				2250	120		471	326	95	87	33		

LEGEND

Grey: Adjusted communities due to the new portfolios selections as of March 11, 2021

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С	36	659 Northcliffe Boulevard	Building/ townhouse committee	18	2	54	2/8/2021	2	2	4
С	36	790 Eglinton Ave. W.	Building/ townhouse committee	17	2	45	2/11/2021	4	4	8
С	54	133 Broadway Ave.	Building/ townhouse committee	7	2	56	2/3/3021	0	2	2
С	54	28 Broadway Ave.	Building/ townhouse committee	5	2	75	2/2/2021	5	5	10
С	54	70 Dunfield Ave.	Building/ townhouse committee	13	2	40	2/4/2021	5	5	10
С	56	2745 Yonge St.	Building/ townhouse committee	20	2	12	2/9/2021	3	4	7
С	56	220 Eglinton Ave. E	Building/ townhouse committee	15	2	15	2/2/2021	5	5	10
С	59	39 Harcourt Ave	Community Rep.	11	2	15	2/10/2020	0	N/A	1
С	59	100-102 Cavell Ave. 100, 102	Building/ townhouse committee	14	2	37	2/10/2020	4	0	0

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С	64	274 Sackville St	Building/ townhouse committee	N/A	2	4	3/3/2020	30	0	8
С	65	21 Tubman Av	Building/ townhouse committee	N/A	2	4	2/13/2020	18	0	5
С	65	110 River St	Building/ townhouse committee	N/A	2	2	2/25/2020	23	0	4
С	66	53 Arnold Av	Building/ townhouse committee	N/A	2	4	2/20/2020	6	0	5
С	66	95 Regent St	Building/ townhouse committee	N/A	2	2	2/20/2020	5	0	3
С	66	230 Sackville St	Building/ townhouse committee	N/A	2	0	2/19/2020	10	0	3
С	66	205 Sackville St	Building/ townhouse committee	N/A	2	2	2/26/2020	12	0	3
С	37-A	111 Chestnut St. & 112 Elizabeth St.	Building/ townhouse committee	16	2	10	3/5/2021	1	1	2
С	59-A	7 Jones Ave.	Community Rep.	6	2	15	2/18/2020	0	N/A	0
С	59-A	1167 Queen St. E.	Building/ townhouse committee	9	2	43	2/18/2020	13	8	0

Region ¹	HUB #	Devname	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Phase 2 Re- Launch: # of tenants engaged	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
С	59-A	52-54 Jones Ave. 52, 54	Building/ townhouse committee	3	2	9	2/18/2020	0	8	0
С	57	50 Matilda St	Building/ townhouse committee	16	2	250	1/26/2021	5	2	7
С	48	241 Sherbourne St.	Building/ townhouse committee	-	2	8	2/17/2021	6	2	8
С	50	200 Wellesley St. E.	Building/ townhouse committee	77	2	13	3/5/2021	4	5	9
С	100	275, 325, 375 Bleecker St.	Building/ townhouse committee	118	2	55	3/5/2021	0	1	1
С	101	88-92 Carlton St., 246- 254 Mutual St.	Community Rep.	50	2	4	2/13/2021	2	N/A	2
С	101	95 Wood St.	Community Rep.	21	2	75	3/6/2020	0	N/A	0
С	104	261 Jarvis St.	Building/ townhouse committee	26	2	55	2/15/2021	0	5	5
С	SHU ²	145 Strathmore Blvd.	Community Rep.	73	4	30	1/8/2021	2	N/A	2
С	SHU	230 River St.	Community Rep.	24	2	15	1/8/2021	3	N/A	3
С	SHU	801 Mount Pleasant Rd.	Building/ townhouse committee	19	2	15	1/8/2021	3	2	5

² SHU = Seniors Housing Unit

Region ¹	HUB#	Devname	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Phase 2 Re- Launch: # of tenants engaged	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
С	SHU	2567 Yonge St.	Building/ townhouse committee	2	2	30	2/10/2021	0	0	0
С	SHU	330 Gerrard St. E.	Community Rep.	31	2	30	1/8/2021	2	N/A	2
С	SHU	384 Mount Pleasant Rd.	Building/ townhouse committee	16	2	pending	2/6/2020	1	0	0
С	SHU	7 Coatsworth Cr.	Building/ townhouse committee	13	2	50	3/2/2020	5	0	0
С	SHU	540 Queen St. E.	Community Rep.	20	2	45	1/27/2021	1	N/A	1
С	22	Spencer Avenue	Building/ townhouse committee	21	2	2	2/17/2021	0	0	0
С	19	Mccormick Park	Building/ townhouse committee	24	2	2	2/18/2021	0	0	0
С	22	3 Laxton Ave	Community Rep.	22	2	1	2/10/2021	1	N/A	1
С	22	Springhurst/Dowling	Community Rep.	44	2	4	2/17/2021	0	N/A	0
С	20	22 O Hara Ave	Building/ townhouse committee	10	2	10	2/3/2021	3	3	4
Е	79	GILDER DRIVE (Building)	Community Rep.	20	2	2	Pending	Pending	0	0
E	81	Markham/Ellesmere	Building/ townhouse committee	37	2	360	2/23/2021	15	10	3

Region ¹	HUB#	Devname	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Phase 2 Re- Launch: # of tenants engaged	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
Е	109	Cedarbrae Manor	Community Rep.	91	4	2	2/28/2020	1/24/1900	0	0
E	110	KENNEDY ROAD Building/Townhouses	Building/ townhouse committee	28	2	273	2/25/2021	13	10	3
E	73	Parkwoods/Rayoak	Building/ townhouse committee	pending	2	5	3/3/2021	7	9	2
E	91	Woodland Acres (Warden)	Building/ townhouse committee	13	2	6	2/22/2021	3	6	5
E	105	Agnes Mcphail	Building/ townhouse committee	31	2	48	2/28/2021	6	16	3
E	114	Morningside/Coronation	Building/ townhouse committee	37	2	101	March 10 & March 12 , 2021	Pending	2	0
E	114	Lawrence/Valia	Building/ townhouse committee	22	2	35	March 10 & March 12 , 2021	Pending	1	3
E	70	Finch/Brahms	Building/ townhouse committee	168	2	20	2/26/2021	2	5	1
E	77	Victoria Park/Chester Le	Building/ townhouse committee	pending	2	50	2/18/2021	4	4	3
E	79	GILDER DRIVE (Townhouses)	Building/ townhouse committee	79	2	1	pending	Pending	0	0

Region ¹	HUB#	Devname	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Phase 2 Re- Launch: # of tenants engaged	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
E	80	Kennedy/Glamorgan	Building/ townhouse committee	34	2	196	2/18/2021	6	6	1
Е	80	Kennedy/Dundalk	Building/ townhouse committee	32	2	196	2/17/2021	9	9	1
E	85	Sheppard/Birchmount li	Building/ townhouse committee	24	2	25	2/16/2021	10	6	2
Е	88	Danforth/Midland	Community Rep.	65	2	6	2/25/2021	4	N/A	4
E	88	Danforth/Midland	Building/ townhouse committee	65	2	8	2/25/2021	2	5	2
Е	90	Teesdale/Pharmacy 30 Teesdale	Building/ townhouse committee	33	2	1	2/22/2021	4	3	3
Е	90	Teesdale/Pharmacy 40 Teesdale	Community Rep.	14	4	1	2/25/2021	2	N/A	1
E	106	Birchmount/Eglinton	Building/ townhouse committee	43	2	236	2/3/2021	6	9	3
E	111	Kingston/Galloway	Building/ townhouse committee	41	2	1	March 10 & March 12	pending	1	1
Е	113	Lawrence/Orton	Building/ townhouse committee	38	2	5	March 10 & March 12	Pending	3	0
E	118	Wishing Well Manor	Community Rep.	123	4	15	2/19/2021	8	N/A	8

Region ¹	HUB#	Devname	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Phase 2 Re- Launch: # of tenants engaged	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
E	SHU	Gus Harris Place	Community Rep.	64	2	2	2/24/2020	1/8/1900	0	0
E	SHU	Willowdale Manor	Community Rep.	89	2	15	2/25/2021	2	N/A	2
E	SHU	Sunrise Towers	Building/ townhouse committee	66	2	8	3/3/2021	21	19	6
E	SHU	Blair Court	Building/ townhouse committee	32	2	3	3/4/2021 & 03/05/21	25	15	2
E	SHU	The Overlea	Building/ townhouse committee	pending (No data)	2	6	3/4/2021	5	15	3
E	SHU	Glenyan Manor	Building/ townhouse committee	37	2	5	3/3/2021	9	10	2
E	78	Canlish Road	Community Rep.	6	2	6	2/25/2021	2	N/A	2
E	91	Woodland Acres (Firvalley)	Community Rep.	16	2	6	2/25/2021	1	N/A	2
Е	55	2 Phin Ave. Units 8-12	Community Rep.	11	2	34	2/26/2020	2	N/A	1
Е	55	66 Walpole Ave. Units 1-	Community Rep.	8	2	120	3/5/2020	2	N/A	1
Е	55	11 Newbold Ave.	Community Rep.	11	2	27	2/27/2020	2	N/A	1
E	55	40-44 Queen Victoria St. 40, 42, 44	Building/ townhouse committee	5	2	9	3/4/2020	2	2	0
Е	55	33 Coatsworth Cres.	Community Rep.	69	2	145	3/10/2020	8	N/A	0

Region ¹	HUB#	Devname	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Phase 2 Re- Launch: # of tenants engaged	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
Е	56	195-203 Chatham Ave. 195, 197a, 197b, 197c, 197d, 199, 199a, 201a, 201b, 201c, 201d, 203	Community Rep.	2	2	12	2/26/2020	2	N/A	1
E	62	11 Balsam Ave.	Building/ townhouse committee	3	2	2	3/3/2020	1	2	2
Е	62	42 Hubbard Blvd.	Community Rep.	11	2	27	3/3/2020	2	N/A	1
Е	61	98 Elmer Ave.	Community Rep.	22	2	40	3/8/2021	2	N/A	2
Е	61	331 Kingston Rd.	Community Rep.	1	2	60	2/3/2021	0	N/A	0
Е	61	320 Kingston Rd.	Community Rep.	10	2	45	2/10/2021	2	N/A	2
Е	61	530 Kingston Rd.	Building/ townhouse committee	3	2	1	2/19/2020	0	0	1
Е	61	520 Kingston Rd.	Community Rep.	24	2	0	2/13/2020	0	N/A	0
E	62	1555 Queen St. E.	Building/ townhouse committee	22	2	0	3/3/2020	0	0	0
E	62	1080 Eern Ave.	Building/ townhouse committee	13	2	45	1/28/2021	1	0	1
W	17	Pelham Park	Building/ townhouse committee	56	2	2	2/11/2021	0	0	0

Region ¹	HUB#	Devname	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Phase 2 Re- Launch: # of tenants engaged	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
W	14	Jane/Milo	Community Rep.	31	2	1	3/1/2021	pending	pending	0
W	11	Finch/Topcliff	Building/ townhouse committee	15	2	10	3/2/2021	pending	pending	0
W	15	2585 Jane Street	Building/ townhouse committee	22	2	pending	3/6/2021	pending	pending	0
W	15	Sheppard/Yatescastle	Building/ townhouse committee	11	2	10	2/23/2021	0	pending	pending
W	9	2265 Jane Street	Building/ townhouse committee	15	2	pending	3/2/2021	pending	pending	pending
W	13	Jane/Yewtree	Building/ townhouse committee	63	2	8	2/23/2021	pending	1	1
W	10	Edgeley Village (Driftwood)	Building/ townhouse committee	32	2	7	3/1/2021	1	2	2
W	15	Sheppard/Magellan	Building/ townhouse committee	38	2	107	2/23/2021	pending	pending	pending
W	13	Jane/Firgrove (Needle)	Building/ townhouse committee	22	2		2/25/2021	pending		
W	16	Yorkwoods	Building/ townhouse committee	pending	2	285	2/25/2021	0	1	1

Region ¹	HUB#	Devname	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Phase 2 Re- Launch: # of tenants engaged	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
W	11	Sentinel Road	Building/ townhouse committee	9	2	pending	2/25/2021	pending	pending	pending
W	11	Finch/Tobermory	Building/ townhouse committee	44	2	pending	2/25/2021	pending	pending	pending
W	9	Downsview Acres	Building/ townhouse committee	27	2	25	3/2/2021	pending	pending	5
W	9	Roding Park Place	Building/ townhouse committee	54	2	123	2/23/2021	1	8	2
W	10	Edgeley Village (Shoreham)	Community Rep.	25	2	6	3/1/2021	pending	pending	pending
W	15	1900 Sheppard	Building/ townhouse committee	13	2	27	2/23/2021	0	pending	pending
W	93	Kipling/Mount Olive	Community Rep.	12	2	12	Pending	Pending	N/A	pending
W	SHU	May Robinson Apartments	Building/ townhouse committee	0	2	pending	03/05/2020	24	Pending	pending
W	SHU	Arleta Manor	Building/ townhouse committee	0	2	pending	03/06/2020	24	Pending	pending
W	SHU	Edwards Manor	Community Rep.	0	4	pending	03/03/2020	12	N/A	pending
W	SHU	Louise Towers	Community Rep.	0	2	pending	Pending	17	N/A	pending
W	SHU	Outlook Manor	Community Rep.	0	4	pending	02/25/2020	7	n/a	pending

Region ¹	HUB#	Devname	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Phase 2 Re- Launch: # of tenants engaged	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
W	SHU	Mcmurrich Place	Building/ townhouse committee	0	2	pending	03/11/2020	2	Pending	pending
W	SHU	Kensington Manor	Community Rep.	0	2	pending	03/10/2020	17	n/a	pending
W	SHU	Beverley Manor	Building/ townhouse committee	0	2	pending	03/10/2020	13	Pending	pending
W	SHU	Silverthorn Place	Building/ townhouse committee	0	2	pending	03/04/2020	8	Pending	pending
W	SHU	Lerette Manor	Community Rep.	0	2	pending	03/03/2020	18	n/a	pending
W	32	Northwood Apartments	Building/ townhouse committee	15	2	10	2/9/2021	1	2	2
W	30	Champlain Apartments	Building/ townhouse committee	30	2	12	2/5/2021	3	5	5
W	34	20 Zachary Court	Building/ townhouse committee	15	2	5	2/12/2021	1	1	1
W	23	Mount Dennis Apartments	Building/ townhouse committee	18	2	4	2/22/2021	2	0	0
W	SHU	Edgeley Apartments	Building/ townhouse committee	41	2	5	2/23/2021	3	2	2
W	SHU	W Don Apartments	Community Rep.	36	4	6	2/16/2021	0	N/A	2

Region ¹	HUB#	Devname	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Phase 2 Re- Launch: # of tenants engaged	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
W	SHU	Beecroft Manor	Building/ townhouse committee	103	2	14	2/18/2021	3	4	2
W	SHU	Marjory Carton Apartments	Building/ townhouse committee	18	2	31	2/23/2021	0	5	1
W	SHU	The Kempford	Community Rep.	67	2	2	2/18/2021	2	n/a	2
W	SHU	Bathurst Place	Building/ townhouse committee	55	2	12	2/19/2021	3	2	1
W	SHU	Sheppard Place	Community Rep.	58	4	5	2/16/2021	0	n/a	2
W	5	Lightwood Sanagan	Building/ townhouse committee	34	2	34	3/3/2021	1	0	0
W	4	Duncanwoods	Building/ townhouse committee	19	2	67	2/25/2021	1	0	0
W	94	De Marco Blvd	Building/ townhouse committee	28	2	47	3/3/2021	3	2	0
W	97	Albion/Shendale	Building/ townhouse committee	39	2	42	3/4/2021	0	0	0
W	97	Tandridge Cres. (Apt)	Building/ townhouse committee	196	2	125	2/16/2021	3	6	4
W	4	Finch/Ardwick	Building/ townhouse committee	21	2	53	2/24/2021	2	0	0

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W	94	Jane/John Best	Building/ townhouse committee	56	2	65	2/18/2021	3	0	0
W	2	Won/Bellevue	Building/ townhouse committee	83	2	170	2/18/2021	0	0	0
W	3	Humber Acres	Community Rep.	50	2	38	2/24/2021	0	0	0
W	98	Trimbee Court	Building/ townhouse committee	73	2	144	2/22/2021	5	2	0
W	15	Won Towers	Community Rep.	55	2	130	2/17/2021	2	2	0
W	98	York Square	Building/ townhouse committee	93	2	176	2/22/2021	2	2	1
W	3	Scarlettwoods	Building/ townhouse committee	29	2	75	2/17/2021	4	4	4
W	4	Islington/Satterly	Building/ townhouse committee	21	2	0	2/25/2021	0	0	0
W	93	Martingrove/Albion	Building/ townhouse committee	30	2	31	3/4/2021	1	0	0
W	94	Tretheway/Tedder	Building/ townhouse committee	113	4	178	3/3/2021	3	1	0
W	96	Queens Plate	Building/ townhouse committee	76	2	125	2/17/2021	3	1	0

Region ¹	HUB#	Devname	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Phase 2 Re- Launch: # of tenants engaged	Tenant Elections info session/ open call meetings (date)	Tenant Elections info session/ open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
W	7	Thistletown li	Building/ townhouse committee	15	2	242	Pending	Pending	Pending	Pending
W	23	Humber Blvd	Building/ townhouse committee	50	2	3	2/24/2021	3	0	3
W	1	Dixington Crescent	Building/ townhouse committee	18	2	35	1/26/2021	0	12	0
W	8	Wacres	Building/ townhouse committee	17	2	126	1/28/2021	0	7	0
W	8	Wacres Extension	Building/ townhouse committee	pending	2	93	1/28/2021	0	6	0
W	5	R.J. Smith Apartments	Community Rep.	5	4	399	2/1/2021	0	n/a	0
W	2	Eagle Manor	Building/ townhouse committee	58	2	383	2/2/2021	0	4	1
W	4	Rowntree Manor	Building/ townhouse committee	21	2	231	2/3/2021	0	14	0
W	3	Scarlett Manor	Community Rep.	43	2	127	2/4/2021	0	N/A	2
W	7	Thistletown I	Building/ townhouse committee	39	2	298	2/5/2021	0		
W	1	Islington/St Andrews	Building/ townhouse committee	25	2	315	2/10/2021	0	11	

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W	4	2350 Finch Ave W	Building/ townhouse committee	9	2	48	2/11/2021	0	11	2
W	5	Albion Lodge (111 Kendleton Dr.)	Building/ townhouse committee	23	2	48	2/12/2021	0	0	0
TOTAL				4914	354	7974		622	353	270

LEGEND

Grey: Adjusted communities due to the new portfolios selections as of March 11, 2021

Region ¹	HUB #	DevName	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Tenant Elections info session/open call meetings (date)	Tenant Elections info session/open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
С	59-A	Greenwood Park	Building/ townhouse committee	15	2	2/24/2020	5	5	3
С	37	Larch Street	Building/ townhouse committee	7	2	2/26/2020	0	0	0
С	38	Dundas/Beverley	Community Rep.	6	2	2/20/2020	0	N/A	0
С	38	Hydro Block	Building/ townhouse committee	15	2	2/20/2020	0	0	0
С	38	Queen/Vanauley	Building/ townhouse committee	16	2	2/13/2020	1	1	0
С	38	61 Wales Ave	Community Rep.	7	2	2/26/2020	N/A	N/A	0
С	43	Crombie Park	Building/ townhouse committee	50	2	2/29/2020	0	0	0
С	43	St. Lawrence Townhouses	Building/ townhouse committee	152	2	pending	0	0	0
С	43	176 The Esplanade	Building/ townhouse committee	40	2	2/25/2020	6	0	0

¹ C = Central; W = West; E = East

Region ¹	HUB #	DevName	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Tenant Elections info session/open call meetings (date)	Tenant Elections info session/open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
С	43	15 Scadding Ave	Building/ townhouse committee	76	2	2/18/2020	9	0	0
С	43	55 The Esplanade	Building/ townhouse committee	44	2	3/9/2020	0	0	0
С	43	140 The Esplanade	Building/ townhouse committee	31	2	3/9/2020	0	0	0
С	43	1 Church Street	Building/ townhouse committee	23	2	2/19/2020	5	0	0
С	45	25 Bishop Tutu	Building/ townhouse committee	20	2	2/11/2020	10	0	2
С	45	63 Mitchell	Building/ townhouse committee	7	2	pending	0	N/A	0
С	45	Queen's Quay W	Community Rep.	29	2	3/2/2020	0	N/A	0
С	39	Carling Irene	No Model Selected	1	No representation	N/A	N/A	0	N/A
С	65	Trefann Court	Building/ townhouse committee	9	2	pending	0	0	0
С	65	123 Sackville	Building/ townhouse committee	10	2	2/11/2020	4	0	0

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С	65	25 Wyatt Avenue	Building/ townhouse committee	N/A	2	pending	N/A	N/A	N/A
С	66	South W Bldgs - South Regent Park		N/A	2	pending	0	N/A	N/A
С	66	Logan Avenue (195-201)	pending	pending	pending	pending	pending	pending	pending
С	66	180 Sackville St (Apartment)	Building/ townhouse committee	N/A	2	pending	N/A	N/A	0
С	66	180 Sackville St (Townhouses)	Building/ townhouse committee	N/A	2	pending	pending	pending	pending
С	102	Dan Leckie Way 150	Building/ townhouse committee	67	2	2/27/2020	0	0	0
С	37-A	21 St. Joseph Street	Building/ townhouse committee	14	2	2/12/2020	5	0	0
С	50	Carlton Street (234-236)	Community Rep.	pending	pending	pending	pending	pending	pending
С	103	Davenport Road (250)	Building/ townhouse committee	pending	2	pending	pending	pending	pending
С	45	501 Adelaide	Building/ townhouse committee	68	2	2/19/2020	9	9	0
С	47	George Street Singles	Building/ townhouse committee	20	2	2/4/2020	2	5	1

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С	SHU ²	College View Apartments	Community Rep.	54	4	3/4/2020	N/A	N/A	0
С	SHU	Broadview Manor	Building/ townhouse committee	33	2	3/2/2020	N/A	0	0
С	SHU	Winchester Square	Building/ townhouse committee	64	2	2/4/2020	5	0	0
С	SHU	Beaches Lions Centennial Apartments	Community Rep.	pending	2	2/18/2020	N/A	N/A	N/A
С	SHU	May Birchard Apartments	Community Rep.	9	2	2/12/2020	N/A	N/A	0
С	SHU	Kinsmen Manor	No Model Selected	No Model Selected	pending	2/25/2020	No show	No show	No show
С	22	Dufferin/Gwynne	No Model Selected	pending	pending	pending	pending	0	0
С	22	102 Tyndall Avenue	No Model Selected	pending	pending	03/04/2020	5	0	0
С	20	Dunn/Queen	Building/ townhouse committee	pending	2	pending	pending	pending	pending
E	71	415 Willowdale Avenue	Building/ townhouse committee	22	2	pending	pending	pending	pending
Е	74	Woodsworth/Northey	Community Rep.	20	2	pending	pending	N/A	pending
E	74	Leslie/Finch	Community Rep.	16	2	pending	pending	N/A	pending
E	75	Shaughnessy Blvd	Building/ townhouse committee	6	2	pending	pending	pending	pending

² SHU = Seniors Housing Unit

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E	116	W Hill Apartments	Building/ townhouse committee	42	2	43875	9	pending (no data)	4
E	116	Morningside Apartments	Building/ townhouse committee	49	2	43872	12	pending (no data)	2
E	114	Morningside/Ling	Building/ townhouse committee	29	2	43887	6	pending (no data)	pending (no data)
E	115	Mornelle/Morningside	Building/ townhouse committee	53	2	pending (no data yet)	pending (no data yet)	pending (no data)	2
E	SHU	Glenyan Manor	Building/ townhouse committee	37	2	2			
E	83	Empringham Mews	Building/ townhouse committee	35	2	pending (no data)	pending (no data)	pending (no data)	pending (no data)
E	84	Finch/Birchmount Building	Building/ townhouse committee	74	2	2/25/2020	26	0	0
E	85	Hallbank-Pitfield	Building/ townhouse committee	13	2	pending(meeti ng did not take place)	pending (no data)	pending (no data)	pending (no data)
Е	85	Sheppard/Birchmount I	Building/ townhouse committee	19	2	3/9/2020	0	pending (no data)	pending (no data)

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E	89	Mccowan Rd I	Building/ townhouse committee	pending (residents have decided to sit at the same table with 400 MCCOWAN)	2	pending (residents have decided to sit at the same table with 400 MCCOWAN)	8	pending (residents have decided to sit at the same table with 400 MCCOWAN)	pending (residents have decided to sit at the same table with 400 MCCOWAN)
E	89	Mccowan Rd li	Building/ townhouse committee	53	2	2/26/2020	8	pending (no data)	pending (no data)
E	91	Warden Woods	Building/ townhouse committee	18	2	2/13/2020	7	3	none
E	107	Kingston Road (3190)	Building/ townhouse committee	25	2	3/11/2020	3	pending (no data)	pending (no data)
E	107	Eglinton/Markham	Building/ townhouse committee	76	2	2/24/2020	1	pending (no data)	pending (no data)
Е	108	Flemingdon Park	Building/ townhouse committee	126	2	3/9/2020	5	0	3
E	109	Greenbrae I (Circuit)	Building/ townhouse committee	No snow	2	pending (No show)	2	No show	pending (no data)
E	109	Greenbrae II (Lawrence)	Building/ townhouse committee	53	2	2/25/2020	2	pending (no data)	pending (no data)

Region ¹	HUB #	DevName	Model Selected	Local Engagement Model Selection (# of participants)	# of Community Rep. positions (new model)	Tenant Elections info session/open call meetings (date)	Tenant Elections info session/open call meetings (# of participants)	# of tenants signed up to be committee members (Building/ townhouse committee model only)	# of nomination forms received
Е	115	Mornelle/Ellesmere	Building/	pending (no data	2	pending (no	pending (no data	pending (no data	pending (no
			townhouse committee	yet)		data yet)	yet)	yet)	data yet)
Е	117	St Clair/Birchmount I	Community Rep.	7	2	3/3/2010	2	N/A	1
E	118	Tam O'shanter Towers	Community Rep.	62	4	pending (no data)	23	N/A	pending (no data)
Е	SHU	Scarborough Acres	Community Rep.	pending	2	pending			·
Е	SHU	Brimley Acres	Community Rep.	27	2	1/2/1900			
E	SHU	Byng Towers	Community Rep.	3	2	pending		low participation	low participation
E	SHU	Seneca Towers	Community Rep.	52	4	pending			
E	SHU	Cliffwood Manor	Building/ townhouse committee	57	2	pending			
E	SHU	Joseph Brown Manor	Building/ townhouse committee	14	2	pending			
E	SHU	Sanderling Place	Community Rep.	6	2	pending		low participation	
E	63	Stephenson Ave (139)	No Model Selected	pending	pending	pending	pending	pending	pending
E	63	111 Stephenson	No Model Selected	0	No show	3/5/2020	No show	No show	No show
E	63	2390 Gerrard St E	Community Rep.	10	2	2/25/2020	0	N/A	0
Е	55	Coxwell Stables	No Model Selected	8	pending	pending	pending	pending	pending
W	21	Cooper Mills Townhouses	No Model Selected	pending	pending	pending	pending	0	0
W	13	Firgrove Crescent	Building/ townhouse committee	pending	2	03/11/2020	7	0	1
W	30	Dufferin/Wilson	No Model Selected	0	pending	pending	No show	0	0

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W	34	The Shermount	No Model Selected	pending	pending	pending	pending	0	0
W	97	Tandridge Cres. (Rh)	Building/ townhouse committee	pending	2	pending	pending	0	3
W	8	Torbolton Drive	No Model Selected	pending	pending	pending	pending	0	0
W	SHU	Griggs Manor	Building/ townhouse committee	30	2	03/03/2020	8	0	0
W	SHU	Leonardo Court	Building/ townhouse committee	pending	2	03/05/1992	12	0	0
W	SHU	Springhurst Manor	Building/ townhouse committee	pending	2	N	pending	0	0
W	SHU	Griggs Manor Phase II	No Model Selected	4	pending	03/03/2020	2	0	0
W	SHU	Islington Manor	Building/ townhouse committee	16	2	03/04/2020	4	0	0
W	SHU	Alexandra Park Apartments	No Model Selected	pending	pending	03/11/2020	11	0	0
W	SHU	Woods Manor	Building/ townhouse committee	pending	2	N	pending	0	0
W	SHU	King High Acres	No Model Selected	No Model Selected	No Model Selected	No Model Selected	No Model Selected	0	0
W	SHU	Sheppard Place	Community Rep.	58	4	N	pending	N/A	0
W	34	Northacres Apartments	Community Rep.	16	2	02/24/2020	1	N/A	0

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W	95	W Mall	Building/ townhouse committee	pending	2	pending	pending	pending	pending
W	30	Faywood Place	Building/ townhouse committee	pending	2	pending	pending	pending	pending
W	30	Overbrook Place	Building/ townhouse committee	pending	2	pending	pending	pending	pending
Total					182		272	47	23

LEGEND

Grey: Adjusted communities due to the new portfolios selections as of March 11, 2021

All data in Phase 3 was recorded pre-COVID-19. Phase 3 re-launch will start in April 2021.