

Reminder: rent freeze ends for RGI tenants who had an income increase



On January 1, 2022, your rent increase will come into effect

Effective December 31, 2021, the provincial rent freeze will end. **Based on changes in income, some tenants may have had a rent increase that was deferred to 2022.** This increase will take effect in the payment due Saturday, January 1, 2022.

As part of your yearly rent review in 2021, you would have received a Notice of Decision. If your income changed and your rent increased, you would also receive an N2 notice that included the new amount but showed that you would not be expected to pay this new amount until January.

If you are on Pre-Authorized Payment (PAP) your new rent amount will be pulled automatically from your account in January.

Questions?

If you have questions about your rent increase or the end of the rent freeze, contact your Tenant Services Coordinator. If you are not sure who your Tenant Services Coordinator is, contact the Client Care Centre at **416-981-5500** or **help@torontohousing.ca** and they will connect you.

 Call 416-981-5500 to request this poster in an alternate format or language.

Please remove after February 4, 2022