

Community Consultation Forums - Clicker Report

Location	Date
2195 Jane St.	Thursday, October 18, 2018
55 Rankin Cres.	Thursday, October 18, 2018
65 Greencrest Cir.	Saturday, October 20, 2018
7 Capri Rd.	Wednesday, October 24, 2018
121 Kendleton Dr.	Wednesday, October 24, 2018
1420 Victoria Park Ave.	Thursday, October 25, 2018
20 Gordonridge Pl.	Saturday, October 27, 2018
10 Old Meadow Ln.	Monday, October 29, 2018
1775 Eglinton Ave. W.	Tuesday, October 30, 2018
341 Bloor St. W. (afternoon)	Thursday, November 1, 2018
341 Bloor St. W. (evening)	Thursday, November 1, 2018
130 Eglinton Ave. E.	Saturday, November 3, 2018

Number of responses	Questions (Multiple choice)
221	1. How many tenants should be members of the tenant-staff election working group?
203	2. How many tenant members should be part of the city-wide tenant-staff governance oversight committee?
213	3. What should be the selection process for members of the city-wide tenant-staff governance oversight committee?
215	4. What should be the key roles and responsibilities of the oversight committee? (Choose all that apply)
212	5. How can the City-Wide Tenant Staff Oversight Committee ensure that tenants and staff are held accountable to the tenant engagement system? (Choose all that apply)
211	6. How do you think the funds should be allocated between addressing local priorities and trainings for tenants?
208	7. How would we best recognize your involvement in the community? (Choose all that apply)
215	8. What type of training would help you become more engaged and improve your leadership skills? (Choose all that apply)

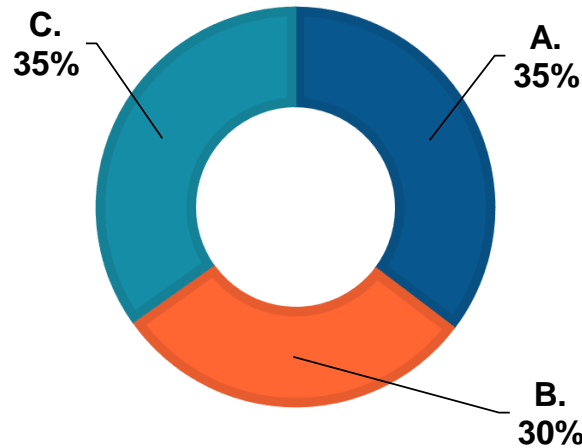
1. How many tenants should be members of the tenant-staff election working group?

Responses

35%	78
30%	66
35%	77

Choices

- A. 1 per Operating Unit (OU)
- B. 3 per directorate (east, west and central)
- C. 4 per directorate (east, west and central)



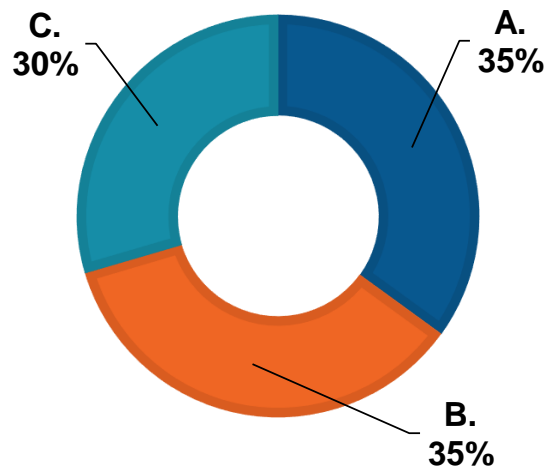
2. How many tenant members should be part of the City-Wide Tenant-Staff Governance Oversight Committee?

Responses

32%	71
33%	72
27%	60

Choices

- A. 1 per Operating Unit (OU)
- B. 3 per directorate (east, west and central)
- C. 4 per directorate (east, west and central)



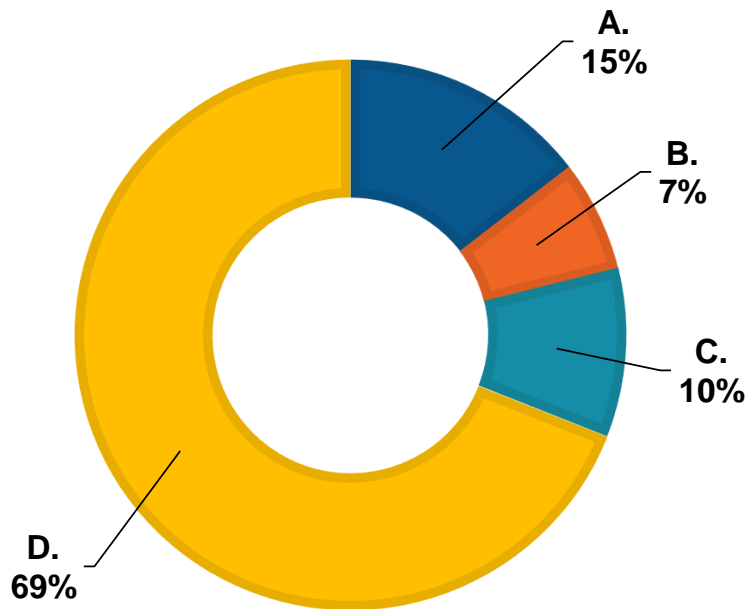
3. What should be selection process for members of the City-Wide Tenant-Staff Governance Oversight Committee?

Responses

15%	31
7%	14
10%	21
69%	147

Choices

- A. Based on qualifications
- B. Interviews
- C. Tenant-staff panel
- D. All of the above



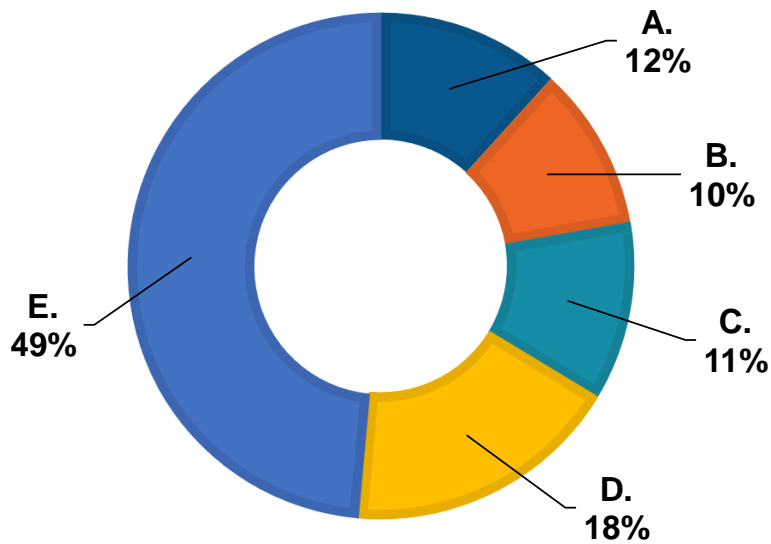
4. What should be the key roles and responsibilities of the oversight committee? (Check all that apply)

Responses

12%	37
10%	33
11%	36
18%	56
49%	153

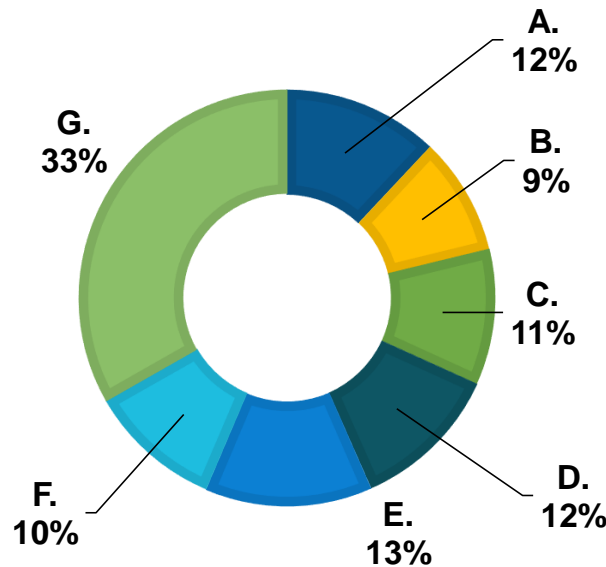
Choices

- A. Ensure that staff and tenants are following accountability framework
- B. Mediate issues that arise related to the Tenant Engagement System
- C. Develop strategies and tools for how to measure success of the Tenant Engagement System
- D. Work with tenants to make recommendations on how community issues can be resolved
- E. All of the above



5. How can the City-Wide Tenant-Staff Oversight Committee ensure that tenants and staff are held accountable to the Tenant Engagement System? (check all that apply)

Responses		Choices
12%	50	A. Tenants and staff meet at least every six months to share updates and monitor progress on
9%	38	B. Local conflict resolution and de-escalation panels
11%	44	C. Compliance panels (monitoring of Tenant Engagement policies and procedures)
12%	48	D. Reports of new Tenant Engagement System available to all tenants (i.e. meeting minutes)
13%	54	E. On-going feedback (Confidential)
10%	43	F. Tenant Representative Code of Conduct and the Tenant Charter is monitored and enforced
33%	138	G. All of the above



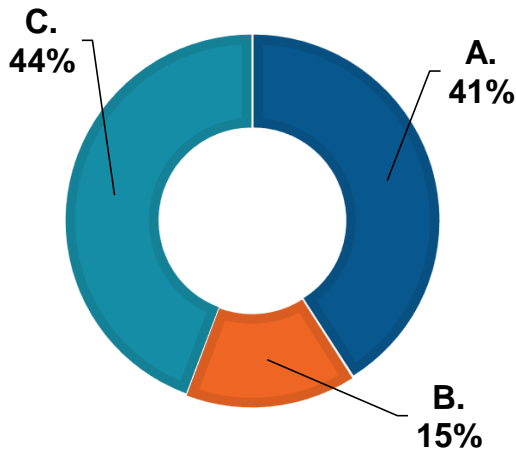
6. How do you think the funds should be allocated between addressing local priorities and trainings for tenants? (check all that apply)

Responses

41%	86
15%	31
44%	93

Choices

- A. 80% for local priorities, 20% for training
- B. 75% for local priorities, 25% for training
- C. 70% for local priorities, 30% for training



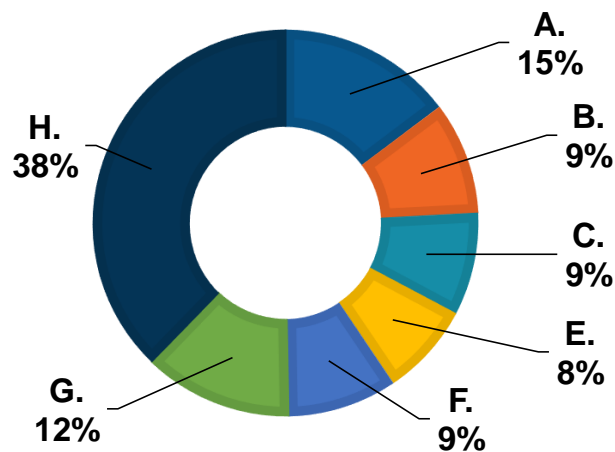
7. How would we best recognize your involvement in the community? (check all that apply)

Responses

15%	53
9%	34
9%	31
8%	28
9%	33
13%	45
38%	136

Choices

- A. Awards and certificates
- B. Newsletters acknowledgments
- C. Website and social media acknowledgments
- E. Sharing tenant testimonials
- F. Providing reference letters
- G. Community celebrations
- H. All of the above



8. What type of training would help you become more engaged and improve your leadership skills? (Check all that apply)

Responses

10%	46
7%	32
8%	36
9%	45
5%	26
9%	41
7%	35
6%	30
6%	31
32%	155

Choices

- A. Event planning and community organization training
- B. Marketing & community outreach training
- C. Public speaking training
- E. Financing & Fundraising training
- F. Civic engagement training
- G. Teamwork & conflict resolution training
- H. Understanding diversity in the community training
- I. Proposal writing training
- J. Facilitating meetings training
- K. All of the above

