

COVID-19

update for tenants



March 16, 2020

Toronto Community Housing continues to work closely with Toronto Public Health and the City of Toronto to monitor possible impacts of COVID-19 on tenants.

COVID-19 symptoms

COVID-19 symptoms include fever, cough, muscle aches and tiredness, and difficulty breathing. Sore throat, headache and diarrhea have also been reported.

What to do if you have symptoms

If you become ill with COVID-19 symptoms, you should self-isolate. Stay home and avoid close contact with others, including those in your home. Contact Telehealth Ontario at **1-866-797-0000** and your primary care provider's office.

Public health advisory to self-isolate

Toronto Public Health is advising anyone who has returned from travel outside Canada since March 2, 2020 to self-isolate for a period of 14 days.

Reporting self-isolation

If you are self-isolating, please advise the Client Care Centre at **416-981-5500** or help@torontohousing.ca. This will allow us to take appropriate safety measures and connect you to any needed supports.

Supports for tenants

If you need help with the tasks of daily living as a result of the measures to limit the spread of COVID-19, let us know at **416-981-5500** or help@torontohousing.ca.

Cleaning and disinfecting our buildings

We are enhancing cleaning and disinfecting in all buildings, with an additional focus on heavily touched surfaces in common areas.

For more information

The Toronto Public Health website toronto.ca/coronavirus is updated daily. You can also call **416-338-7600** if you have questions.



Call **416-981-5500** to receive this notice in an alternate language or format.