

COVID-19

update for tenants



September 15, 2020

An update on community spaces

Since July, we have been working hard to determine when and how to reopen spaces that were shut down due to COVID-19. As always, we are committed to keeping you safe and preventing the spread of the virus.

We know the amenity spaces in our buildings are important to you and are part of the fabric of your communities. For safety reasons, these spaces remain closed to tenant and agency use until at least October 1, 2020, with limited approved exceptions for essential services like food banks and bike repairs. We have recently resumed the use of indoor spaces for faith-based services and have reopened gardens, playgrounds, sports courts and fields, and cooling rooms in our buildings.

Our priority is your health and safety. We are in regular contact with Toronto Public Health as we gradually reopen spaces and restart services such as parking enforcement and in-suite repairs and maintenance by vendors. All staff and vendors in our buildings must wear personal protective equipment and practise physical distancing and hand hygiene.

We are mindful that with children returning to school, there will be increased activity in our buildings and communities. We will be monitoring the situation closely until the middle of October, at which time we will update you on our plans to resume services and reopen spaces.

For more information visit our website at torontohousing.ca or contact the Client Care Centre at 416-981-5500 or help@torontohousing.ca.



Call 416-981-5500 to receive this notice in an alternate language or format.