

COVID-19

update for tenants



March 23, 2020

If you need help, we are here.

Call 416-981-5500 or email help@torontohousing.ca at any time to talk to a Client Care agent.

During the COVID-19 emergency, our staff are at work in our buildings and offices delivering essential services.

Call our 24-7 Client Care Centre:

- If you are self-isolating and need help with daily living needs, such as food and medicine.
- To request repairs. We are making emergency repairs, but all non-urgent repairs will be scheduled for a later date.
- To make an appointment to meet with staff while our offices are closed to walk-in visitors.

Staff are making phone calls to tenants identified as having vulnerabilities to ask them what supports they need.

Our Community Safety Unit continues to operate 24/7. As always, you can call **416-921-2323** for security matters.

For more information: torontohousing.ca/coronavirus

Want to get COVID-19 updates by email?

Email help@torontohousing.ca with the message Sign Me Up.



Call 416-981-5500 to receive this notice in an alternate language or format.