

# COVID-19

## update for tenants



March 26, 2020

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### SCAM ALERT

During the COVID-19 emergency, Toronto Community Housing staff are making calls to tenants to check if you need supports.

Some fraudsters are also making calls.

If you get a call from a “volunteer” offering to deliver groceries who asks for your banking or credit card information, **hang up**.

The call is a scam to steal your money or identity.

If you’ve been the victim of fraud, report it to the Community Safety Unit at **416-921-2323** or your local police.

If you need help, we are here. Contact the Client Care Centre at **416-981-5500** or [help@torontohousing.ca](mailto:help@torontohousing.ca).

**During the COVID-19 emergency, our staff or first responders may phone you, but they will never ask for your banking or credit card information.**



Call 416-981-5500 to receive this notice in an alternate language or format.