

COVID-19

update for tenants



Toronto
Community
Housing

March 26, 2020

Rent matters

Paying your rent

Until further notice, TCHC will not accept walk-in rent payments. Tenants have five available payment options: drop-box at the operating unit office, mail, online banking, telebanking and pre-authorized payment.

Rent flexibility

We are offering flexibility to rent-geared-to-income (RGI) and market rent tenants who have lost employment income due to COVID-19.

Notice of Assessment

Changes to the RGI calculation process previously announced by the City of Toronto that would require tenants to have a Notice of Assessment for the 2019 tax year are delayed until further notice.

Deadline for filing tax returns

The Canada Revenue Agency (CRA) has extended the deadline for filing income tax returns. The new deadline is **June 1, 2020**.

For more information

Talk to staff or visit torontohousing.ca/covid-19.



Call 416-981-5500 to receive this notice in an alternate language or format.