



Annual unit inspections help keep you safe

Annual unit inspections are required by law. Toronto Community Housing is proceeding with 2021 inspections with enhanced safety protocols in place. Due to necessary updates to our software and technology, the annual inspections will run from May to September of this year.



Annual inspections help keep you safe by identifying unsafe unit conditions, property damage and more.



Inspections will take no longer than 10 minutes to complete.

Changes due to COVID-19

The list of items to inspect has been adjusted for 2021, so that staff will be in your unit for a shorter period of time. Staff performing inspections will follow all COVID-19 safety measures. This includes maintaining a distance of at least six feet (two metres), wearing personal protective equipment and using hand sanitizer.



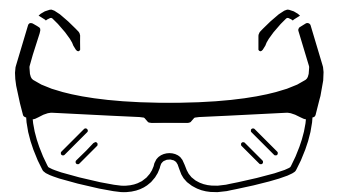
disposable masks



hand sanitizer



disposable gloves



protective eyewear



A 24-hour notice of entry will be provided. If you will be at home during the inspection, please wear a mask (one will be provided if you need it) and keep a distance of six feet (two metres) from staff. If space is an issue, we recommend waiting in your kitchen or bathroom, as these areas will not be inspected.

For more information

To get more information about the 2021 unit inspections, please contact your Superintendent or the Client Care Centre, or consult the Frequently Asked Questions document on our website at torontohousing.ca/inspections.



To request this poster in an accessible format or for a translated version, contact the Client Care Centre: **416-981-5500** | help@torontohousing.ca

