



Shelter, Support & Housing Administration

Metro Hall
6th Floor
55 John Street
Toronto, Ontario
M5V 3C6

Applying for the Canada Emergency Response Benefit April 9, 2020

The Government of Canada is providing temporary income support to eligible workers who have lost their income due to COVID-19 through the Canada Emergency Response Benefit (CERB).

You may be eligible if you:

1. Are residing in Canada and at least 15 years old.
2. Have stopped working because of COVID-19 or are eligible for Employment Insurance regular or sickness benefits.
3. Had income of at least \$5,000 in 2019 or in the 12 months prior to the date of application.
4. Are or expect to be without employment or self-employment income for at least 14 consecutive days between March 15 and April 12, 2020 and expect to have no employment income for the subsequent 12 weeks.

When to apply:

If you were born in the month of	Apply for CERB on	Your best day to apply
January, February or March	Mondays	April 6
April, May, or June	Tuesdays	April 7
July, August, or September	Wednesdays	April 8
October, November, or December	Thursdays	April 9
Any month	Fridays, Saturdays and Sundays	

How to apply:

- Online portal: www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals (My Account)
- OR**
- By phone at **1-800-959-2019**

Note: For households in receipt of RGI subsidy, the CERB is considered income and will be included in the calculation of RGI rents.