



Window safety

Window locks and screens keep you safe.

Please do not damage, alter, or remove window locks or screens in your unit.

Window locks are used in apartment buildings to protect people and pets from falling through. Windows can be opened 4 inches (or about 10 centimetres) to let in fresh air while keeping you safe.

Window screens are made to keep insects out of your unit but are not strong enough to stop children or pets from falling through them.

Remember:

- Missing locks or screens can lead to falls, causing injuries or death.
- Altering window locks or screens puts your safety at risk.
- Altering window locks or screens violates the terms of your lease and could lead to eviction.
- You may be charged for the repairs of any alterations.

Report any window locks or screens that need repair by talking to your Superintendent or by calling the Client Care Centre at **416-981-5500**.



Call 416-981-5500 to request this poster in an alternate language or format.

Please remove this poster on or after August 28, 2020