



# Winter safety tips



## If you use candles:

- Keep matches and lighters out of children's reach.
- Always stand candles in stable, non-tip candle holders before you light them.
- Keep candles away from combustible decorations and displays.
- Never leave burning candles unattended or in reach of pets or small children.
- Put out candles by wetting the wicks before you leave a room or before going to sleep.



## If you use space heaters:

- Space heaters and extension cords must have a Canadian Standards Association (CSA) label.
- Keep all heaters at least 1 metre (3 feet) away from anything combustible such as paper, drapes, loose clothes, furniture, bedding and wallpaper.
- Never place clothes on a heater to dry.
- Avoid leaving heaters on when you leave the house or go to bed.
- Keep children well away from heaters.



## If you put up holiday decorations:

### Christmas trees



- Use decorations that are flame-resistant or non-combustible.
- Water your tree
- Keep the tree away from candles, fireplaces, heating vents, radiators, television sets, or other sources of heat.
- Avoid smoking near the tree or decorations.
- Turn light strings off before you go to bed and when you leave the house.
- Dispose of your tree properly when it begins to turn brown or dry out.

### Decorative lighting



- Examine light strings for wear or damage each year before re-using them. Replace worn sets.
- Unplug all decorative lighting before you go to bed or leave your home.
- Use light strings, bulb reflectors, electrically lit decorations and extension cords that have a CSA label. Check the packaging to see if they are safe to use indoors or outdoors.



## If you have a balcony:

- Never use your balcony for storage. This is a fire hazard. You will be asked to clean it up if you do.

## In an emergency, always call 911

For security issues or to report a parking violation, call the Community Safety Unit at 416-921-2323.

For repairs or questions about your tenancy, call the Client Care Centre at 416-981-5500.