

Help prevent burst radiators



Extreme cold weather can cause radiators to burst.

A burst radiator can cause a flood or other damage to your home and your neighbours' homes.

Things you can do to prevent a radiator from bursting:

- **Do not leave your window open for more than 1 hour.** Cold air can cause water to freeze inside a radiator and cause it to burst.
- **Is your radiator colder at the top than the bottom?** It probably needs to have trapped air released. Please talk to your Superintendent or call the Client Care Centre at **416-981-5500**.
- **Keep furniture at least 15 cm away from the radiator.** If your radiator is blocked by furniture or heavy curtains, warm air will not properly spread through and heat your unit.
- **Never adjust the radiator by yourself.** If you find your unit too cold or too warm, talk to your Superintendent or call the Client Care Centre at **416-981-5500**.

If your radiator bursts, call 416-981-5500 right away.