

Fraud awareness



Toronto
Community
Housing

Fraud can come in many forms like:



Phone calls or text messages



Email or messages on social media



Letters in the mail



In person

Examples of recent scams

"Hi, this is Toronto Community Housing calling about an overdue rent payment. You must pay with a credit card over the phone or face eviction."



Rent arrears:

Suspicious behaviours: TCHC does not take payment over the phone, the caller does not have a name or position you recognize, the scammer is threatening tenancy management action if you do not pay immediately.

Solution: Do not provide payment information over the phone. Call your local Tenant Service Hub or the Client Care Centre to confirm the situation.

Canada Revenue Agency (CRA) scam:

Suspicious behaviours: The scammer may request payment in gift cards or cryptocurrency and threaten you with immediate legal action such as arrest.

Solution: Hang up right away and call back through the phone number found on the official government website or login to your official Service Canada account at canada.ca/taxes to confirm the situation.

"Our records indicate you owe outstanding taxes. If you don't pay right away we will have to call the police and have you arrested."



If you have been the victim of a crime, report it to the Canadian Anti-Fraud Centre and tell your friends and family to prevent someone else from becoming a victim.



Scan the QR code or visit the link below to be directed to the Canadian Anti-Fraud Centre to learn about current and past scams, learn how to protect yourself and to report a fraud.

antifraudcentre-centreantifraude.ca/



Call **416-981-5500** to request a copy of this poster in an alternate language or format.

Please take down by Thursday, March 31st, 2022.