



Toronto
Community
Housing

Winter safety tips



If you use candles:

- Keep matches and lighters out of children's reach.
- Keep candles away from flammable items (including decorations and displays).
- Do not leave burning candles unattended or in reach of pets or small children.
- Put out candles by wetting the wicks before you leave a room or before going to sleep.



If you use space heaters:

- Space heaters and extension cords must have a Canadian Standards Association (CSA) label.
- Keep all heaters at least one metre (three feet) away from anything flammable like paper, drapes, loose clothes, furniture, bedding and wallpaper.
- Do not place clothes on a heater to dry.
- Do not leave heaters on when you leave the house or go to bed.
- Keep children well away from heaters.



If you put up holiday decorations:

Christmas trees



- Use decorations that are flame-resistant or non-flammable.
- If you use a real tree, keep your tree in water.
- Keep the tree away from candles, fireplaces, heating vents, radiators, television sets, or other sources of heat.
- Avoid smoking near the tree or decorations.
- Unplug light strings before you go to bed and when you leave the house.
- Dispose of your tree properly when it begins to turn brown or dry out.

Decorative lighting



- Examine light strings for wear or damage before re-using them. Replace worn sets.
- Unplug all decorative lighting before you go to bed or leave your home.
- Use light strings, bulb reflectors, electrically lit decorations and extension cords that have a CSA label. Check the packaging to see if they are safe to use indoors or outdoors.

How to prevent a radiator from bursting in your unit:

- Do not leave your windows open for longer than one hour. Cold air can cause water to freeze inside a radiator and cause it to burst.
- Make sure your furniture is at least 15 cm away from the radiator. If your radiator is blocked by furniture or heavy curtains, warm air will not properly spread through and heat your unit.
- Never adjust the radiator by yourself. If you find your unit too cold or too warm, talk to your Superintendent or call the Client Care Centre.

In an emergency, always call 911

For repairs or questions about your tenancy, call the Client Care Centre at **416-981-5500**.

Call **416-981-5500** to request a copy of this poster in an alternate language or format.