



Plan to upgrade the fob access system at Toronto Community Housing

Toronto Community Housing is committed to the safety and security of our tenants, staff and buildings. We are upgrading the building access (fob) system and request process to serve you better.

During the first part of this upgrade, we will be removing any fobs from our system that have been inactive for more than 12 months. If you have issues with your fob, contact the Client Care Centre at help@torontohousing.ca or **416-981-5500**.

This upgrade will affect every building, tenant and staff member in Toronto Community Housing, and will take several years to complete. We will keep you updated through all the phases, especially when you and your community is directly affected.

Benefits include:

- **more consistent and stable service**
- **added security features**



To request this poster in an alternate format or language, call the Client Care Centre at 416-981-5500.

Toronto Community Housing

