

Toronto Community Housing Corporation  
 Strategic Procurement  
 35 Carl Hall Rd. Unit 1  
 Toronto, Ontario M3K 2B6



<b>Addendum Number</b>	<b>1</b>
Addendum Date of Issue	July 20, 2020
RFQ Number & Name	RFQ 20126 - ServiceNow Software Subscription and Professional Services
Page(s):	2
Attachment(s):	None

This Addendum forms part of the above mentioned RFQ document and is to be read, interpreted, and coordinated with all other parts. The following revisions supersede the information contained in the original RFQ documents issued for the above-named project to the extent referenced and shall become part thereof.

The following information supplements and/or supersedes the RFQ document issued on **July 06, 2020**.

#### 1. RFQ SUBMISSION DEADLINE

The RFQ Submission Deadline is being extended from July 24, 2020 to **July 29, 2020** at 2PM EST/EDT.

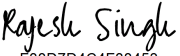
#### 2. CONSOLIDATED PROPONENT QUESTIONS

The following are the questions received from Proponents, with corresponding TCHC answers.

#	PROponent QUESTIONS	TCHC ANSWERS
1	<p>Could you please confirm the submission document format for the 3 Submission Forms (A, B, C)?</p> <p>Section 2.1.2 d) of the RFQ asks the files be in PDF format and we just wanted to verify that the 2 excel documents (B &amp; C) should in fact be converted to PDF or if TCHC would prefer them in the original Excel format?</p>	<p>Confirming TCHC's preferred format (which are the original formats) are as follows:</p> <ol style="list-style-type: none"> <li>1. Submission Form A - Proponent Acknowledgements (<b>Word</b>)</li> <li>2. Submission Form B - Mandatory Technical Requirements (<b>Excel</b>)</li> <li>3. Submission Form C - Pricing Form (<b>Excel</b>)</li> </ol>
2	<p>Due to the vacation holiday period, we are kindly requesting that the due date of the submission be extended by three days.</p>	<p>The RFQ Submission Deadline is being extended from July 24, 2020 to July 29, 2020 at 2PM EST/EDT.</p>

All other terms and conditions remain the same.

Sincerely,

DocuSigned by:  
  
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Rajesh Singh  
Sourcing Manager