

Toronto Community Housing Corporation
 Strategic Procurement
 35 Carl Hall Rd. Unit 1
 Toronto, Ontario M3K 2B6



Addendum Number	1
Addendum Date of Issue	July 20, 2021
RFP Number	21075
RFP Description	Fraud Hotline Services
Page(s):	2, excluding attachments
Attachment(s):	N/A

This Addendum forms part of the above mentioned RFP document and is to be read, interpreted, and coordinated with all other parts. The following revisions supersede the information contained in the original RFP documents issued for the above-named project to the extent referenced and shall become part thereof.

The following information supplements and/or supersedes the RFP document issued on **July 5, 2021**.

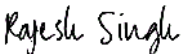
- **CONSOLIDATED PROPONENT QUESTIONS**

PROponent QUESTION	TCHC ANSWER
For question 1.5.9 - "Please describe your capability to import data with respect to our buildings, locations, and operating units (approximately 450 lines of data)" - can you please elaborate further what this entails?	<p>TCHC is a social housing provider which owns roughly 450 distinct properties across our entire portfolio. The properties are identified by several identifiers:</p> <ol style="list-style-type: none"> 1) Address 2) Building name 3) Operating Unit Location (i.e. OUA, OUB, OUC....) 4) Development name 5) Development #

	<p>TCHC is looking to identify if the new hotline service provider can import this set of property data into their Hotline Solution so when a TCHC complaint is received, the above identifiers are correctly populated into the complaint report. The main identifier will be the address of the property which will trigger the remaining 4 identifiers as listed above from bullet 2 to 5.</p>
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All other terms and conditions remain the same. We are looking forward to your proposal via Bonfire by **July 30, 2021 at 2PM ET.**

Kind regards,

DocuSigned by:

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Rajesh Singh
Sourcing Manager, Strategic Procurement

[End of Addendum #1]