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| Addendum Number | 2 |
| Addendum Date of Issue | June 13, 2019 |
| RFP Number | 18388 |
| RFP Description | Demand Services – Duct and Vent Cleaning |
| Page(s): | 1 |
| Attachment(s): | None |

This Addendum forms part of the above mentioned RFP document and is to be read, interpreted, and coordinated with all other parts. The following revisions supersede the information contained in the original RFP documents issued for the above-named project to the extent referenced and shall become part thereof.

The following information supplements and/or supersedes the RFP document issued on **May 28, 2019** and **Addendum 1 issued June 6, 2019**.

Please find proponent questions and TCHC responses below:

Q1: Can a company win the bid for all 3 territories?

A1: TBD depends on how many compliant proponents are participating in the RFP.

Q2: Will the new duct cleaning program entail more duct cleaning than your current program?

A2: TBD.

Q3: What certification is required for mold remediation?

A3: There are courses online usually 1 or 2 day courses to become certified on how to recognize and assess mold damage etc.

Q4: Is the pricing for bathroom and kitchen exhaust cleaning based on cleaning only those exhausts, or is it priced based on cleaning the HVAC at the townhouse at the same time?

A4: Only cleaning Bathroom and kitchen exhaust.

Q5: Are the pre and post inspection reports required for only larger scale jobs?

A5: Yes and when TCHC requires we are also looking before and after pictures.

Q6: Are proponents supposed to include security in the pricing?

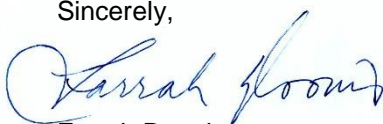
A6: No. Proponents will be required to use TCHC Security vendor and arrange for scheduling.

Q7: Is there a section for pricing for work completed on weekends?

A7: See revised Pricing matrix which includes "after hours" hourly rate. Pricing matrix was revised as of Addendum 1.

All other terms and conditions remain the same.

Sincerely,



Farrah Doonie
Sourcing Manager

End of Addendum # 2