

Firgrove Revitalization Frequently Asked Questions (FAQ)

Q: When is the relocation process starting/ending?

A: The relocation process will commence February 1, 2021 and will continue until August 31, 2021. All households in Firgrove Crescent (the blue block) will be relocated.

Q: Who pays for relocation costs?

A: TCHC will pay relocation costs for all eligible tenants. This includes the cost to relocate out of Firgrove and the cost to return to Firgrove, if revitalization units are built.

Q: If there is another wave of COVID-19, is that going to slow down the process of relocating tenants?

A: We will do everything possible to deliver the relocations within the timelines we have set while placing a top priority on the safety of tenants and staff. Our decisions will be guided by public health directives and protocols to prevent the spread of COVID-19.

Q: When relocating, do tenants choose their relocation units, or does TCHC?

A: Tenants will choose their relocation units. TCHC is collecting units in the Jane and Finch area, but also in other areas of the city for tenants to select from. If you are interested in moving to another part of Toronto, please share this information in the one-on-one meetings that will be scheduled from February onwards, and TCHC Relocation staff will try and find a vacancy of your choosing.

Q: Are there any accommodations for seniors during the relocation process?

A: Seniors will have two relocation lists to choose from, one for mixed family buildings and another for seniors-only buildings. Seniors can choose units from either list. TCHC also provides seniors with packing/unpacking assistance if needed.

Q: A member of my household has a physical disability and requires a fully modified, accessible relocation unit. What are the next steps?

TCHC is committed to accommodating the accessibility needs of tenants living with physical disabilities. If a household needs a modified unit, please identify your needs to your Tenant Services Coordinator, Paula White, at Paula.White@torontohousing.ca or (416) 981-6858. This is the first step in ensuring we can accommodate your accessibility needs in the relocation process.

Q: If tenants are able to return to the revitalized community, would households return to the same unit/floor of the new building?

A: No, this is revitalization not a refurbishment. TCHC plans to revitalize the entire community with new roads, blocks, open space and buildings. If revitalization units are built, eligible

tenants will have the right to return to Firgrove and select new units based on the floor plans of the new buildings.

Q: Do you have to come back to Firgrove if there is a revitalization?

A: Once relocated, you can choose to remain living in your relocation unit. You do not have to come back to the revitalized community.

Q: Will there be affordable homeownership options in Firgrove? Will there be an affordable rental program and will Firgrove tenants have priority in leasing those units?

A: TCHC does not have an active affordable home ownership program in place and currently there are no plans to establish one in Firgrove.

If new affordable rental units are built in addition to replacement TCHC units, TCHC will launch an Expression of Interest process to rent these units. Eligible Toronto residents can apply for an affordable rental unit and participate in a random draw process. All eligible applicants will have an equal chance of leasing an affordable rental unit in Firgrove, with no priority given to any one group.

Q: Would it be possible to be relocated to other cities like Brampton, Mississauga or Barrie?

A: TCHC will pay for your moving expenses within the boundaries of the City of Toronto. Costs of moving beyond the city's boundaries are the tenant's responsibility. If you move to another city, you will no longer be a TCHC tenant, and therefore will not have the right to return to the revitalized community.

Q: What are the general rules around unit size eligibility?

A: Unit size eligibility is determined based on the age and gender of those living in the household. Generally, parents will share the same bedroom, and children of the same gender under the age of 18 will share the same bedroom. Children of different genders under the age of 18 are eligible for their own bedroom. When siblings of the same gender turn 18, they each become eligible for their own bedroom.

As part of the relocation process, TCHC will calculate the unit size eligibility of each household. Tenants must ensure their lease is up to date and should communicate any changes in household composition with their Tenant Services Coordinator before the relocation process begins.

Q: Who can I contact to get more information about relocation?

A: Please call the Relocation Office at 416-981-4771 or send an e-mail to Firgroverelocation@torontohousing.ca

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