

# Don Summerville Community Revitalization

## Questions and Answers

Revised November 8, 2018

The following responds to the questions and comments we heard at the Community Meeting held on October 24, 2018.

### **What is the Tenant Advisory Committee? How can I join?**

The Tenant Advisory Committee (TAC) is a group of Don Summerville residents who will work closely with TCHC staff throughout the revitalization process. Committee members will provide TCHC with more detailed feedback on the master plan process, assist the project team in developing workshop and information materials for tenants, as well as represent voices within the community who are unable to attend community meetings. If you are interested in joining the TAC, please contact Alawia Sherif at [Alawia.Sherif@torontohousing.ca](mailto:Alawia.Sherif@torontohousing.ca) or (647) 215-3593.

### **How many market units will be included in the revitalization?**

The preliminary designs for the market building have not been completed.

### **What will the address of the new TCHC building be?**

It is too early in the process to know what the new address will be, but we will not be able to keep the same address.

### **Will the community still be called Don Summerville?**

We will work with the community to determine whether the Don Summerville name will continue to be used after the revitalization.

### **Who will maintain the new TCHC building once it is built?**

TCHC staff will maintain the new building.

### **How do I contact my local Operating Unit office?**

Your local Operating Unit office is located at 145 Strathmore Blvd., near Greenwood Avenue and Danforth Avenue. The office hours are Monday to Friday

from 8:30 a.m. to 4:30 p.m. You can also contact the Operating Unit at (416) 981-5500.

### **Who pays for relocation costs?**

If your household is eligible to be a part of the relocation process, TCHC will pay for your relocation costs. This includes the cost to relocate out of Don Summerville and the cost to return back to Don Summerville.

### **What happens if I do not like my relocated unit?**

We urge tenants to take the time to review their relocation options carefully. TCHC will provide information and staff to help you make the best decision for relocation.

### **I have concerns about maintenance. Who can I speak to?**

If you have questions related to maintenance in your building, please contact Konstantin Voronin at [Konstantin.Voronin@torontohousing.ca](mailto:Konstantin.Voronin@torontohousing.ca) or (416) 981-6889. You can also call TCHC's 24/7 tenant call centre if you need assistance, advice on tenancy, or immediate repairs.

### **A member of my household has a physical disability and requires a fully modified, accessible unit. What are the next steps?**

If a household needs a modified unit, please identify your needs to your Tenant Services Coordinator, Donna Clements at [Donna.Clements@torontohousing.ca](mailto:Donna.Clements@torontohousing.ca) or (416) 981-6885. This is the first step in ensuring we can accommodate and design for your accessibility needs in the new building.

### **Will TCHC consider a zero displacement policy for Don Summerville residents?**

Tenants should understand that there are pros and cons to a zero displacement program. TCHC will look at ways to minimize disruption by collecting as many units for relocation in the area as possible.

## **Have More Questions?**

Contact your local Community Revitalization Assistant,  
Alawia Sherif  
at (647) 215-3593 or [Alawia.Sherif@torontohousing.ca](mailto:Alawia.Sherif@torontohousing.ca)

## **Relocation Questions?**

Please contact (416) 981-4771

የተተረጎሙ ቅጂዎችን በመጠየቅ ለማግኘት ይቻላል.  
እባካቸው ደውሉልን 416-981-5500.

تتوفر النسخ المترجمة عند الطلب.  
يرجى الاتصال على الرقم ٤١٦-٩٨١-٥٥٠٠

ভাষান্তরিত প্রতিলিপিগুলি অনুরোধ করলে পাওয়া যাবে।  
৪১৬-৯৮১-৫৫০০ নাম্বারে যোগাযোগ করুন।

要求索取翻译本可致电 416-981-5500.

نسخه ترجمه شده در صورت درخواست در اختیار شما قرار می گیرد.  
لطفاً به شماره 416-981-5500 تلفن بزنید.

Des copies traduites sont disponibles sur  
demande. Veuillez téléphoner au 416-981-5500.

Μεταφρασμένα αντίγραφα είναι διαθέσιμα κατόπιν  
αιτήσεως. Παρακαλώ καλέστε 416-981-5500.

ವಿನ್‌ಲಿ ಕರವಾಣಿ ಅನುವಾದಿತ ಕೊಪಿ ಮಲಿ ಶಕಶಿ.  
ಮಹೆರವಾಣಿ ಕರೀನೆ ೪೧೬-೯೮೧-೫೫೦೦ ೫೨ ಕ್ಲಿನ್ ಕರೆ.

Traduzioni di copie sono disponibili su richiesta.  
Siete pregati di telefonare al 416-981-5500.

요청하시면 한국어로 번역된 사본을 구하실 수 있습니다.  
416-981-5500 으로 전화 주십시오.

Przetłumaczone kopie dostępne są na prośbę.  
Prosimy zadzwonić 416-981-5500.

Cópias traduzidas estão disponíveis mediante  
pedido. É favor telefonar para 416-981-5500.

Переведенные экземпляры предлагаются по  
запросам. Звоните, пожалуйста, 416-981-5500.

Waxaa la heli karaa koobiyo turjuman haddii la  
codsado. Fadlan wac 416-981-5500.

Ejemplares traducidos se encuentran disponibles  
a solicitud. Favor de llamar al 416-981-5500.

மொழி பெயர்க்கப் பட்ட பிரதிகள் இருக்கின்றன. பெற  
விரும்புவோர் தயவுசெய்து 416-981-5500 ஐ அழைப்புகள்

Wo sre a, wo nsa beka nea y'akyere aseɛ no bi.  
Yesre se fre 416-981-5500.

Có sẵn bản dịch nếu quý vị cần.  
Xin gọi số 416-981-5500.