



Swansea Mews Update | August 29, 2022

This is the fourth issue of Swansea Mews Update, our email bulletin for Swansea Mews tenants.

This issue has information about:

- Reminder: transportation for school
- Relocation process
- Moving updates
- Hotel extensions
- Supports available

You can also use the tenant hotline to reach out for supports or information.

Reminder: arranging for transportation to school

Tenants need to provide consent for Toronto Community Housing to coordinate transportation from offsite locations to home schools for September. Please work with your site coordinator to fill out the necessary forms.

As noted in the last bulletin, the bussing consent form is due by end of day on **Wednesday, August 31**. If we do not receive it, it will be your responsibility to organize transportation to school. This would need to be covered by your per diem or your own money.

Tenants who have moved to their relocation unit will be responsible for transporting their children to their new school.

Anyone who has questions about their new school and what transportation options are available should contact their relevant school board. For students of the TDSB, families can email Erin Altosaar (Superintendent of Schools for Swansea Mews area, Erin.Altosaar@tdsb.on.ca).



Latest relocation updates

Toronto Community Housing continues working with tenants living in hotels to move them to a relocation unit or another temporary accommodation. We are working hard to make this transition as smooth as possible.

We are making every effort to locate rent-ready and available units to offer you. Please select as many units as possible on your forms. This will help your household be matched as quickly as possible and moved into stable, long-term housing.

We are working with the City of Toronto to find units with other non-profit housing providers. If you sign a lease with them, you will continue to have a right to return to Swansea Mews. Different types of housing may be available with these providers. **However, there are no more single-family homes that are in rent-ready condition.**

If you have any questions about the relocation process, call **416-981-4771** or email SMrelocation@torontohousing.ca.

Moving updates

To support your household during the move to your relocation unit, we are asking you to identify any items you do not want moved. You will need to sign paperwork for those items. After you have signed the paperwork, the movers cannot move those items even if you change your mind. Please think carefully about items you wish to leave. They will be disposed of.

If you want to store these items until you come back to Swansea Mews, you will have to pay the storage fees. Toronto Community Housing will not pay for offsite storage.

We will provide packing services if you ask for them. We are paying the full cost to move your belongings. We will also pay to disconnect and reconnect any utilities. Requests for reimbursement should be submitted to SMRelocation@torontohousing.ca. We have outlined what TCHC will reimburse you for in the Relocation Agreement. You will sign that agreement when you sign the lease for your relocation unit.



Hotel extension notice

Toronto Community Housing is working to support Swansea Mews tenants who are still living in hotels. We have gotten an extension on the current temporary accommodations at the hotels until **mid-September**. If this timeline changes, we will let you know well in advance. We do expect that the hotel sites will need to be vacated by mid-September.

Please continue with the relocation process and pick as many units as possible so that we can get your household into long-term housing. We will share details soon about closing the hotel sites. We will also share information about temporary accommodation for households that have not signed leases for relocation units by mid-September.

More supports available

We know that these events have been stressful and disruptive. We are working with our partners to highlight more supports that are available to help you and members of your household.

Wanasah:

Wanasah is a mental health agency serving Black youth ages 12 to 25 and families in Regent Park and neighboring areas. Services include therapy, case management, spiritual care and more. Wanasah's services are Black-centric with the intent of closing the gap in services.

- For self-referral, call or text **647-947-6090**
- To refer someone, call **647-947-6090** or email info@wanasah.ca

Read the [Wanasah flyer \(PDF\)](#) for more information about the services they offer.

Inner City Family Health Team:

Are you looking for support, but don't know where to start? It can be hard to know what supports and programs are available to you. The St. Michael's Hospital Academic Family Health Team can help better understand the health and social service system around the neighbourhood you live in.

Please contact Nassim Vahidi-Williams to learn more at Nassim.vahidi-williams@unityhealth.to or **647-929-1777**.



Supports

Tenant hotline: **416-945-0900** | Swansea.Mews@torontohousing.ca

Relocation hotline: **416-981-4771** | SMrelocation@torontohousing.ca

Gerstein 24-Hour Crisis Line: **416-929-5200** | gersteincentre.org

Information

TCHC webpage: torontohousing.ca/Swansea-Mews