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Strategic Procurement  
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February 27, 2009

Dear Sir/Madam:

**RE: RFP 01/09 – SUPPLY AND INSTALLATION OF SOLAR DOMESTIC HOT  
WATER SYSTEM AT 33 COATSWORTH CRESCENT**

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**ADDENDUM #4**

**QUESTIONS AND ANSWERS for RFP 01/09**

Addendum #4 consists of two (2) pages including this cover letter.

The closing time and date of 11:00:00 A.M., Local Time, Monday, March 16, 2009, remains the same.

This addendum now forms part of this Request for Proposal and proponents are reminded that receipt of all Addenda must be shown on the RFP Submission Form.

Yours truly,

Ruth M. Allder  
Senior Purchasing Agent (Acting)

Cc: Xhavit Zaganjori  
Renewable Energy Coordinator

## ADDENDUM #4

### QUESTIONS AND ANSWERS

#### Q1: RETScreen Performance Factors

There are discrepancies between the NRCan database performance figures and the official ratings for some of the panels. Please confirm if we can use the official test values?

A1: Yes you can use the official test values. The method used in RETScreen is more accurate than the performance factors used by NRCan. EcoEnergy accepts the RETScreen analysis for the incentive programs.

#### Q2: Ballasted Roofing

In Addendum 3 the use of ballasted systems was allowed. This seems to contradict the note in the scope below as a ballasted system will not allow access to the roof for repairs/replacement without removing the panel support structure. Can you please confirm which item takes precedence.

*1. Scope:*

*Supply and install a complete solar DHW system at 33 Coatsworth Crescent, Toronto, including structural and mechanical engineering, all permits, roof supports and integration with the building domestic hot water system. **The installation of the system must not impede future roof renewal or repair, window cleaning, or other mechanical roof functions.***

A2: TCH can see merits to both structural support arrangements (ballasted and structurally connected), and at this point neither item will take precedence.

END OF ADDENDUM #4