

**Report on Business Arising from Public Meeting Minutes**  
**TSC Action Item List**

<b>Report No. and Meeting Date</b>	<b>Description</b>	<b>Status</b>	<b>Target Date</b>	<b>Assigned To</b>
<b>1. TSC:2021-34</b>  May 4, 2021	<b>Tenant Funds for Common Area Projects</b>  Prior to its reimplementation, Management to bring the plan for the program formerly known as participatory budgeting to the TSC for discussion, as well as information regarding the difference between traditional participatory budgeting and TCHC's program wherein tenants purchase community items from a catalogue.	In progress	<del>April 11, 2024</del> June 10, 2024 & September 27, 2024 <sup>1</sup>	Acting Chief Operating Officer
<b>2. TSC:2023-32</b>  July 13, 2023	<b>TCHC's Operational Performance Measures</b>  1. The next iteration of the Operational Performance Measures report to include the costs associated with maintaining non-rentable vacant units.	In progress	<del>April 11, 2024</del> September 27, 2024 <sup>2</sup>	Acting Chief Operating Officer

<sup>1</sup> The survey related to the implementation of the Tenant Funds for Common Area Projects has been deferred due to the need for the Tenant Survey to be released first. As such, an interim report will be presented once the survey has been distributed and the results can be reported back to the TSC at the June 10, 2024 meeting, and a final report will be provided at the September 27, 2024 meeting.

<sup>2</sup> To be included as part of TCHC's Q2 2024 Operational Performance Measures report.

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	2. Management to present the TCHC Arrears Collection Process and trends.	In progress	June 10, 2024 <sup>3</sup>	Acting Chief Operating Officer
<b>3. GCHRC:2023-36</b>  November 16, 2023	<b>People and Culture Division Update</b>  Management to report back on the process through which we engage tenants in employment opportunities related to Community Revitalization and the process through which we monitor the impact of that process.	In progress	June 10, 2024	Acting Chief Development Officer
<b>4. Not applicable</b>  November 27, 2023	<b>Business Arising from the Public Meeting Minutes and Action Items Update</b>  At a future Tenant Services Committee meeting, a report to be provided regarding the administration of the Tenant Advisory Committee (“TAC”), incorporating feedback from members of the TAC.	In progress	September 27, 2024	Acting Chief Operating Officer

<sup>3</sup> To be included as part of TCHC’s Q1 2024 Operational Performance Measures report.

Report No. and Meeting Date	Description	Status	Target Date	Assigned To
<p><b>5. TSC:2024-02</b></p> <p>February 5, 2024</p>	<p><b>2024 Public TSC Work Plan</b></p> <p>Management to revise the 2024 Public TSC Work Plan to incorporate feedback received at the February 5, 2024 TSC meeting prior to its submission to the Board of Directors for approval.</p>	<p>Complete</p>	<p>February 15, 2024 Board of Directors meeting</p>	<p>Acting Chief Operating Officer and General Counsel &amp; Corporate Secretary</p>
<p><b>6. TSC:2024-04</b></p> <p>February 5, 2024</p>	<p><b>Process Update - Overhoused Households</b></p> <p>When bringing this report to the Board of Directors' February 15, 2024 meeting, management to provide:</p> <ul style="list-style-type: none"> <li>• the number of households on the Overhoused waitlist broken out by the number of years they have been on the waitlist;</li> <li>• an action plan with the anticipated targets to be achieved in 2024;</li> <li>• the percentage of Overhoused households that request a review of their file; and</li> <li>• the number of households who moved as a result of the Overhoused pilot.</li> </ul>	<p>Complete</p>	<p>Briefing note included in April 11, 2024 materials</p>	<p>Acting Chief Operating Officer</p>