

Notice to Swansea Mews tenants



Update #2 | Tuesday, May 31, 2022

Toronto Community Housing has **important news for all Swansea Mews tenants** about steps we are taking to ensure the safety of the community.

A report by a structural engineer has found that the reason a concrete ceiling panel fell in Block H is believed to date back to the building's construction. Further testing is needed to determine the extent of the issue.

Your safety is our top priority. We are taking immediate steps to install temporary structural supports (shoring) in occupied units to protect against the potential of another incident. You will need to temporarily vacate your unit for about two weeks while this work is being done. **You will be able to return home after the structural supports have been installed.**

The process will begin by the end of this week. Temporary accommodations for all Swansea Mews residents will be secured. **More information about the location of accommodations and the additional supports for tenants will be shared tomorrow.** We appreciate your patience as these plans are finalized.

If you would like more information, please contact the Client Care Centre at **416-981-5500**. A dedicated Swansea Mews telephone hotline will be opened tomorrow.

A town hall meeting will also be held in the coming days for Swansea Mews tenants to receive more information and ask TCHC staff questions.



Call **416-981-5500** to request this handout in an alternate language or format.