Notice to tenants
4175 Lawrence Ave. E. fire

Toronto
Community
Housing

Friday, March 03, 2023

Toronto Community Housing (TCHC) will continue to provide temporary housing for tenants who have been displaced by the fire at 4175 Lawrence Ave. E. fire, and cannot return home.

We appreciate your patience as we work with partners to make necessary repairs to the units and hallways so you and your family can return home as soon as it is safe.

Please do not return to the building until we tell you it is okay. Security or Community Safety Unit staff will be onsite and will not let you onto your floor. This is for your safety.

We have extended hotel reservations for displaced tenants. We will give you an update on Monday afternoon about your return home, including timelines.

The hotel is providing meals for tenants, but food per diems are limited to the people we have on file. Please tell TCHC staff if you have specific dietary needs.

If you need **essential** items from your unit, submit your request to TCHC staff members who are onsite or contact the Client Care Centre. You will have to give written consent for TCHC staff to enter your unit and get your items.

If you need a letter for your employer or school to explain that you have been impacted by the fire, ask a TCHC staff member onsite or contact the Client Care Centre.

Unit doors were damaged during fire life safety checks. We have replaced the locks in each door, **but you will not need new keys**. Your current keys will work in the new locks. If you have any issues with the locks once you are allowed back in your unit, contact Khleverson Padilla, building Superintendent, at **416-945-0494.**

Please make sure your tenancy file includes up-to-date contact information, including cellphone number and email address. We will be using this information as another way to communicate updates. You can contact the Client Care Centre at **help@torontohousing.ca** or **416-981-5500** to update your contact information.

We will continue to provide information as it becomes available.

 Call **416-981-5500** to request this handout in an alternate language or format.